

Pet-Friendly Policy & Procedures

At Lenscape Coterie, we are thrilled to offer you the opportunity to bring your four-legged furry friend as we understand that your pet is just as much a part of the family as other members. To ensure that all our visitors have an enjoyable stay, we ask guests traveling with their pets to sign the policy below upon check-in.

I have read and agree with the following:

- My pet weighs up to 10 kg;
- I understand that only two pets are allowed per room;
- I confirm that my pet complies with the registration requirements and agree to present my pet passport upon check-in;
- I agree to pay a fee of €30.00 per pet, per night. This amount will cover the pet's stay, regular cleaning, water, bed, and treats. I understand that this fee does not include additional costs that may result from damage or excessive cleaning of linens, carpets, or furniture. I agree that the condition of the room will be assessed at the discretion of management upon my departure;
- I agree that my pet is not allowed on the furniture and/or inside showers/bathtubs;
- I understand that Housekeeping will not enter my room with an unattended pet inside. I will assume responsibility for notifying the Front Desk if there are special times for servicing my room;
- Pets are allowed in common areas, restaurants, and bars, except for the Spa and pool areas. The following rules apply: a maximum of two pets are allowed at the same time in each of these areas. Pets must always remain on a short leash or properly restrained, according to the characteristics of each pet;
- I assume full responsibility for any damage caused by my pet;
- Any disturbance, such as barking, must be minimized to ensure that other guests are not disturbed;
- Lenscape Coterie is not responsible for any damage caused by my pet on the hotel premises;
- As a responsible pet owner, I commit to bringing the specific food that my pet requires during the stay;
- I understand that I need to make this reservation in advance;
- Access or continued stay may be denied to pets that, due to their characteristics, behavior, possible illness, or lack of hygiene, disrupt the normal functioning of the establishment.

Name

Date

Signature

Room No.

(To be filled in by the hotel)

LENSCAPE

COTERIE | PORTO