

## HOTEL POLICIES

**Check-in Time:** 3:00 PM

**Check-out Time:** 12:00 PM

### Children Policies:

From 0 to 2 years old – Free

From 3 years old - 85,00 € / Person / Night

(accommodated in an extra bed or sofa bed, depending on the room type)

**Types of Credit Card Accepted:** Visa, Mastercard, Diners Club, JCB, Unionpay, and Amex

**Animals are Allowed** (check with the Hotel for rules).

Smoking is prohibited in all areas and rooms of the Hotel.

On the hotel website, only individual bookings are permitted.

Bookings of more than 5 rooms (inclusive) are considered group bookings. The hotel has the right to apply special cancellation and payment policies for groups.

Guests must pay all outstanding charges at the time of departure. If this is not done, the outstanding amount will be charged to the card used to pay for the room.

A credit card is required to guarantee the reservation. Payment for the entire stay at the hotel will be made at check-in.

Cancellation policies may vary depending on the rate and the dates of the reservation. Reservations canceled after the allowed period will be charged the **full amount of the stay**. In case of no-show, the **total cost of the stay** will be charged to the credit card provided at the time of booking.

The Hotel is not responsible for any objects or documents stored in the safes in the rooms.