

GUEST GUIDE

DISCOVER OUR SERVICES
AND AMENITIES

seaportohotel.com



WELCOME

It is an honor to welcome you to our hotel, which is also your hotel.

The **Sea Porto Hotel** team is at your disposal to provide you with the best stay in Matosinhos—Land of Horizon and Sea—World's Best Fish.

Best regards,

Director of Sea Porto Hotel

Barbara Silva





ADDITIONAL COMFORT ITEMS

For your comfort, we provide essential toiletries in the bathroom.

If you need additional items, such as dental kits, shaving kits, sewing kits, feminine hygiene kits, or slippers, you can request them at the reception desk.

We will be happy to provide them for you.





BREAKFAST TIME

Enjoy a continental breakfast buffet that includes a wide variety of fresh, cold and hot items, as well as beverages such as juices, coffee and teas.

When?

During the week, it is available from 7:00 a.m. to 10:30 a.m. On weekends and holidays, between 7:30 a.m. and 11:00 a.m.

Where?

Breakfast is served in the Alvorada Room and surrounding area, on Floor 0.





ROOM SERVICE



Room service is available from 11:00 a.m. to 11:00 p.m. Please refer to the menu available on your television.

There is also a minibar inside your room for your use only.



DECK BAR

Relax and enjoy a special moment. We offer a selection of quick meals, snacks and selected beverages.

Try our traditional and fantastic preserves.

Open daily from 11:00 a.m. to midnight, on the ground floor. The kitchen closes at 23:00.





LAUNDRY SERVICE

We offer an external laundry service for dry cleaning and ironing to ensure that your clothes are always impeccable during your stay.

Please refer to the information sheet available in the wardrobe or contact our Reception team via the room telephone: 4000 or 4001.





IRONING EQUIPMENT



We have ironing boards and irons available upon request.

If you need this equipment, please contact Reception.

Our team will be happy to deliver it to your room for your convenience.



CLEANING SERVICE

Our rooms are cleaned daily from 9:00 a.m. to 4:00 p.m. If you prefer not to be disturbed, please place the notice on your door. You can contact our reception team to schedule another convenient time.

Deep Cleaning:

We use the Rainbow SRX system to ensure deep, efficient, and ecofriendly cleaning. This technology uses the power of water and a HEPA filtration system to remove dust, dust mites, and allergens from the air and surfaces.







NEWSPAPERS AND MAGAZINES



During your stay, you can access the Vida Económica newspaper (in Portuguese), in paper format in the common areas or in digital format.

Just click here:



7 ESSENTIAL RECOMMENDATIONS

- 1. Check-in is available from 2:00 p.m.
- 2. Check-out must be completed by 12:00 p.m.
- 3. For everyone's comfort, smoking is not permitted anywhere in the hotel.
- 4. Pets are not allowed, except for guide dogs, in accordance with current legislation.
- 5. We kindly ask you to respect the quiet hours between 10:00 p.m. and 8:00 a.m.
- 6. If you forget any items, please let us know. We will keep them for you for one year.
- 7. In case of accidental damage, please inform the reception staff.

CAN WE HELP YOU?

We are available to assist you with whatever you need. Contact us!

- hotel@seaportohotel.com
- (+351) 227 667 877
- 4000 / 4001

