

Legal notice

Legal notice and information on the conditions of use of COMERCIAL TURISTICA S.L

Identification data of the owner of the website

In compliance with the duty of information stipulated in article 10 of COMERCIAL TURISTICA S.L to Law 34/2002 of July 11, Services of the Information Society and Electronic Commerce, COMERCIAL TURISTICA S.L (hereinafter *Comercial Turística*) as the owner of the website www.granhotelflamingo.com proceeds to communicate the required identification data by the aforementioned norm:

Company name: COMERCIAL TURISTICA S.L

Registered office: C/RIERA 28. 17310 LLORET DE MAR.

CIF: B17011925

E-mailaddress: direccio@grupfrigola.com

Registration data in the Commercial Register: Comercial Turística, SL – R.M. de Girona Volume 82 Line 7 Section 2 Page 130 H.177-1^a

This information conforms and regulates the conditions of use, the limitations of liability and the obligations that the users of the Web page that is published under the domain name www.granhotelflamingo.com assume and undertake to respect.

Definitions

"Site", [domain www.granhotelflamingo.com](http://domain.www.granhotelflamingo.com) that is made available to Internet Users.

"User", natural or legal person who uses or browses the Site.

"Content" are the sites that make up the entire domain www.granhotelflamingo.com, which make up the information and services that *Comercial Turística* makes available to Internet Users. They contain messages, texts, photographs, graphics, icons, logos, technology, links, textures, drawings, sound and / or image files, recordings, software, appearance, graphic design and source codes and, in general, any kind of material contained in the Site.

"Web", technical word that describes the system of access to information via the Internet, which is configured through sites made with HTML or similar language, and programming mechanisms such as java, java script, PHP, or others, etc ... In these sites designed and published under an Internet domain name are the result of the information that the owner makes available to Internet Users.

"Hyperlink", technique by which a User can browse different sites of the Web, or the Internet, with a simple click on the text, icon, button or indicative that contains the link.

"Cookies", technical means for the "traceability" and monitoring of browsing on websites. They are small text files that are written on the User's computer. This method has implications for privacy, so Comercial Turística will notify timely and reliably of its use at the time they are implemented on the Site, through a link next to the privacy policy and the legal notice, called "Cookies Policy".

Terms of Use

The simple and mere use of the Site grants the condition of Site user, whether natural or legal person, and necessarily implies the complete, full and unreserved acceptance of each and every one of the clauses and general conditions included in the Legal Notice. If the User does not agree with the clauses and conditions of use of this Legal Notice, they will refrain from using the Page.

This Legal Notice is subject to changes and updates so the version published by Comercial Turística may be different at each time the User accesses the Portal. Therefore, the User must read the Legal Notice on each and every one of the occasions in which he accesses the Site.

Through the Site, Comercial Turística provides Users with access to and use of various Contents published through the Internet by Comercial Turística or by authorised third parties.

The User is obliged and undertakes to use the Page and the Contents in accordance with current legislation, the Legal Notice, and any other notice or instructions made known to them, either through this legal notice or in any other place within the Contents that make up the Page, as well as with the rules of coexistence, morality and generally accepted good customs.

To this end, the User undertakes and commits NOT to use any of the Contents for illicit purposes or effects, prohibited in the Legal Notice or by current legislation, harmful to the rights and interests of third parties, or that in any way may damage, disable, overload, deteriorate or prevent the normal use of the Contents, computer equipment or documents, files and all kinds of content stored on any computer equipment owned or contracted by Comercial Turística, other Users or any Internet user (hardware and software).

www.granhotelflamingo.com of material contained in the Site, such as information, texts, data, contents, messages, graphics, drawings, sound and / or image files, photographs, recordings, software, logos, brands, icons, technology, photographs, software, links, graphic design and source codes, or any other material to which they may have access in their capacity as a User of the Site, without this enumeration being of a limiting nature.

Likewise, in accordance with all this, the User may not:

- Broadcast, copy, distribute, make available or in any other way publicly communicate, transform or modify the Contents, unless they have the written and explicit authorisation of Comercial Turística, which is the owner of the corresponding rights, or that this is legally permitted.

- Delete, manipulate or in any way alter the "copyright" and other identifying data of the reservation of rights of **Comercial Turística** or its owners, of the tracks and / or digital identifiers, or of any other technical means established for its recognition.

The User must refrain from obtaining or even attempting to obtain the Contents using means or procedures other than those that, depending on the case, have been made available for this purpose or have been indicated for this purpose on the Web pages where the Contents are located or, in general, those that are usually used on the Internet for this purpose provided that they do not entail a risk of damage or disablement of the Page, and/or the Contents.

Intellectual property

All trademarks, trade names or distinctive signs of any kind that appear on the Site are the property of **Comercial Turística** or, where appropriate, of third parties who have authorised their use, without it being understood that the use or access to the Portal and / or the Contents attributes to the User any right over the aforementioned brands, trade names and / or distinctive signs, and without being understood to be transferred to the User, none of the management rights that exist or may exist on said Contents.

In the same way, the Contents are the intellectual property of **Comercial Turística**, or of third parties where appropriate, therefore, the Intellectual Property rights are owned by **Comercial Turística** or by third parties who have authorised their use, to whom corresponds the exclusive exercise of the rights of exploitation of the same in any way and, in particular, the rights of reproduction, distribution, public communication and transformation.

The unauthorised use of the information contained in this Website, as well as the infringement of the Intellectual or Industrial Property rights of **Comercial Turística** or of third parties included in the Site that have transferred contents will give rise to the legally established responsibilities.

Hyperlinks

Those who intend to establish hyperlinks between their website and the Site must observe and comply with the following conditions:

- No prior authorisation will be necessary when the Hyperlink only allows access to the home page, but may not replicate it in any way. Any other form of Hyperlink will require the express and unequivocal authorisation in writing by **Comercial Turística**.

- No "frames" will be created with the Web pages or on the Web pages of **Comercial Turística**.

- No false, inaccurate, or offensive statements or indications will be made about **Comercial Turística**, its executive committee, its employees or partners, or the people who are related to the Site for any reason, or the Users of the Page, or the Contents provided.

- It will not be declared or implied that Comercial Turística has authorised the Hyperlink or that it has supervised or assumed in any way the Contents offered or made available to the Web page in which the Hyperlink is established.

-The Web page on which the Hyperlink is established may only contain what is strictly necessary to identify the destination of the Hyperlink.

- The Web page on which the Hyperlink is established will not contain information or illegal content, contrary to morality and generally accepted good customs and public order, nor will it contain content contrary to any rights of third parties.

Availability of the Site

Comercial Turística does not guarantee the absence of interruptions or errors in accessing the Site, its Contents, nor that it is updated, although it will develop its best efforts to, where appropriate, avoid, correct or update them. Therefore, Comercial Turística is not responsible for damages of any kind caused to the User that are caused by failures or disconnections in the telecommunications networks that produce the suspension, cancellation or interruption of the Portal service during the provision of the same or previously.

Comercial Turística excludes, with the exceptions contemplated in the current legislation, any liability for damages of any kind that may be due to the lack of availability, continuity or quality of the operation of the Page and the Contents, to the non-fulfilment of the expectation of usefulness that users could have attributed to the Site and the Contents.

The function of the Hyperlinks that appear on this website is exclusively to inform the user about the existence of other websites that contain information on the subject. These Hyperlinks do not constitute any suggestion or recommendation.

Comercial Turística is not responsible for the contents of these linked pages, the operation or usefulness of the Hyperlinks or the result of said links, nor does it guarantee the absence of viruses or other elements in them that may cause alterations in the computer system (hardware and software), documents or files of the user, excluding any liability for damages of any kind caused to the user for this reason.

Access to the Site does not imply an obligation on the part of Comercial Turística to control the absence of viruses, worms or any other harmful computer element. It corresponds to the User, in any case, the availability of adequate tools for the detection and disinfection of harmful computer programmes, therefore, Comercial Turística is not responsible for possible security errors that may occur during the provision of the service of the Page, nor for the possible damages that may be caused to the computer system of the user or third parties (hardware and software), the files or documents stored in it, as a result of the presence of viruses in the user's computer used to connect to the services and contents of the Web, a malfunction of the browser or the use of non-updated versions of it.

Site Quality

Given the dynamic and changing environment of the information and services provided through the Site, Comercial Turística makes its best effort, but does not guarantee the complete veracity, accuracy, reliability, usefulness and / or timeliness of the Contents.

The information contained in the sites that make up this Portal is only informative, advisory, informative and advertising. In no case do they offer or have the character of a binding or contractual commitment.

Limitation of Liability

Comercial Turística excludes all responsibility for the decisions that the User may make based on this information, as well as for possible typographical errors that may be contained in the documents and graphics of the Page. The information is subject to possible periodic changes without prior notice of its content by extension, improvement, correction or updating of the Contents.

Notifications

All notifications and communications by Comercial Turística to the User made by any means will be considered effective for all purposes.

Content Availability

The provision of the service of the Page and the Contents has, in principle, indefinite duration. Comercial Turística, however, is authorised to terminate or suspend the provision of the service of the Page and / or any of the Contents at any time. When reasonably possible, Comercial Turística will previously warn of the termination or suspension of the Page.

Personal Data Protection

Comercial Turística is aware of the importance of the privacy of personal data and therefore, has implemented a data processing policy aimed at providing maximum security in the use and collection of the same, guaranteeing compliance with current regulations on the matter and configuring this policy as one of the basic pillars in the lines of action of the entity.

Please read carefully the Privacy Policy of our website, whose link is at the bottom of the page, next to this Legal Notice.

Jurisdiction

For any questions arising on the interpretation, application and compliance with this Legal Notice, as well as the claims that may arise from its use, all the parties involved submit to the Judges and Courts of Seville, expressly waiving any other jurisdiction that may correspond to them.

Privacy

Your bank details will be transmitted in a totally secure environment to our bank. We do not record these data at any time and they are used only to complete the purchase process. MasterCard, Maestro, Visa cards are accepted. This gateway only supports payment with secure cards; in case of any error in the payment, it is advisable to contact the bank that has issued the card. The website specifies to cardholders that it is responsible for transactions. Applied security (SSL) is specified, the data is entered on a secure page, and the official data protection law (LOPD) is complied with.

Applicable law

The Legal Notice is governed by Spanish law.

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