

SUSTAINABILITY REPORT

(Indicators 2019-2022)

July 31st 2023



SUSTAINABILITY TARGETS

ENVIRONMENTAL, SOCIAL AND CULTURAL REPORTS

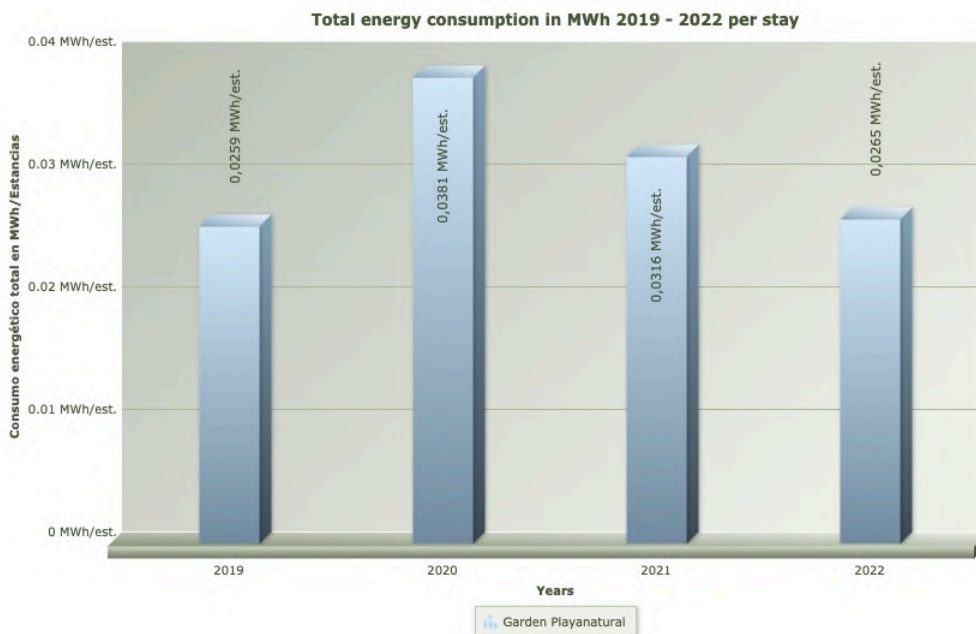
A sustainability indicator is any economic, social, political, or biological element that provides information about certain aspects of the natural world, environmental policies or other related economic and social factors. **A sustainability indicator system enables us to make strategic, environmental and social decisions and helps us to turn this information into action.**

We use the tool Sustainablekeyindicators.com, based on the GRI (Global Report Initiative), the international guide more used for sustainable development and indicator guidelines.

The aim of this management is to evaluate sustainable behavior to provide us information in order to ascertain whether our organization has the ability to meet the established requirements, whether these be legal requirements or ones to which the Management or third parties must adhere (Travelife System...)



CONSUMO DE ENERGÍA / ENERGETIC CONSUMPTION / ENERGETISCHE VERBRAUCH IN GARDEN PLAYA NATURAL



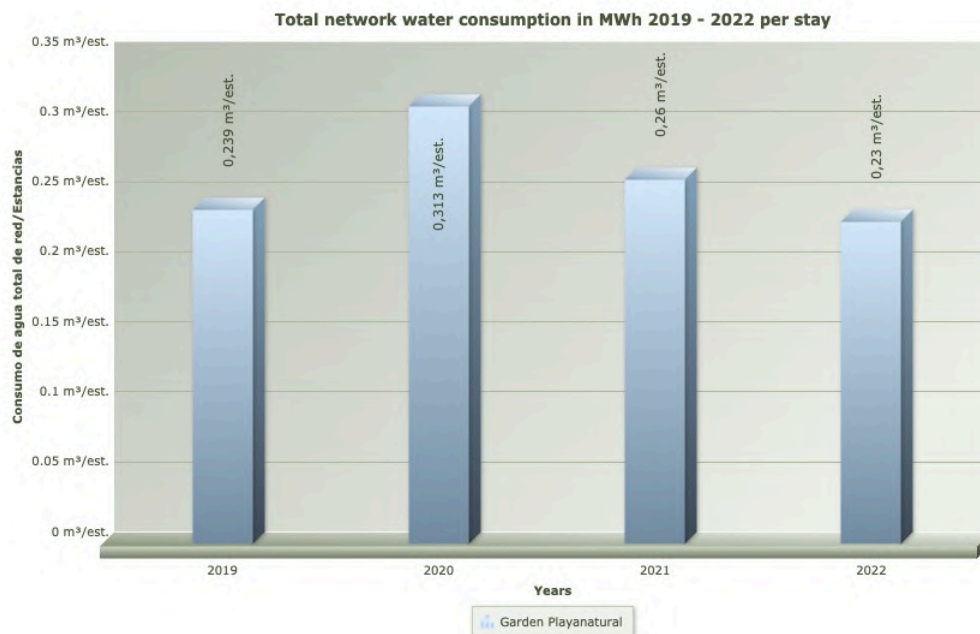
We transform all the energy consumed (Electricity, fuel and gas) during the last three years. The hotel was only operational for 103 days in 2020 from 01.07.20 to 12.10.20 due to Covid19 pandemic.

Consumos de electricidad, Gasoil y GLP en MWh en valores absolutos
Electricity, Fuel and Gas in MWh in absolute values
Strom, Diesel und Gas Verbrauch in MWh in absoluten Werten

We have LED lighting in many areas of the hotel and have a preventive maintenance plan that allows us to ensure the best performance of our energy facilities. Every year we set new goals and challenges in reference to energy consumption, always guaranteeing the comfort of our customers.



CONSUMO DE AGUA / WATER CONSUMPTION / WASSER VERBRAUCH GARDEN PLAYA NATURAL (2018 – 2020)



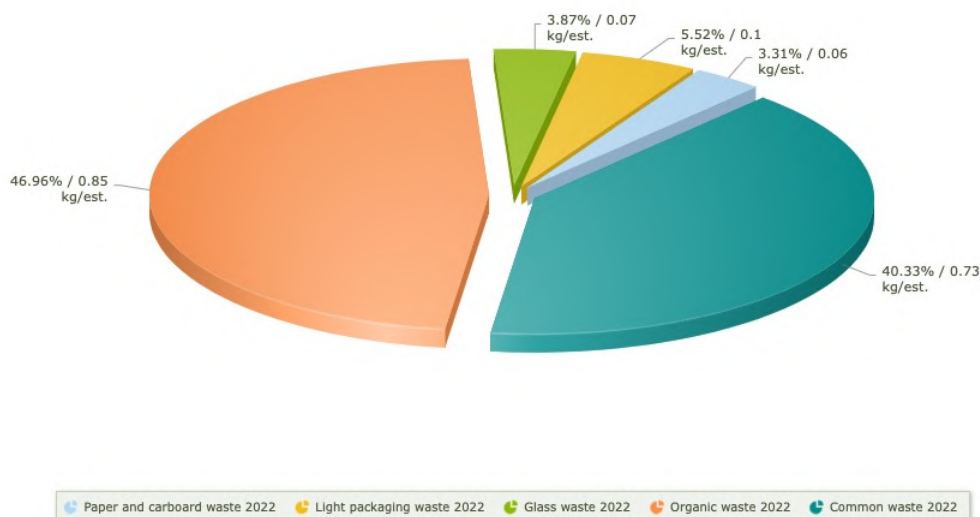
The hotel was only operational for 103 days in 2020 from 01.07 to 12.10.20 due to Covid19 pandemic.

We monitor daily the water consumption at the hotel, thanks to the installed counters. We have quality regulators in our taps which combine modern comfort with sustainable consumption. We also monitor daily, water consumption for irrigation and swimming pools



GESTIÓN DE LOS RESIDUOS / MANAGEMENT OF WASTE BEWIRTSCHAFTUNG VON ABFÄLLEN IN GARDEN PLAYA NATURAL

% Waste generated according to fraction per stay in 2022



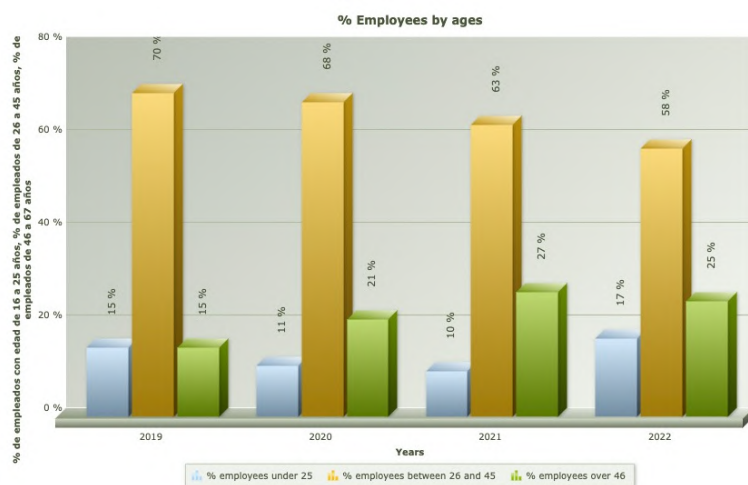
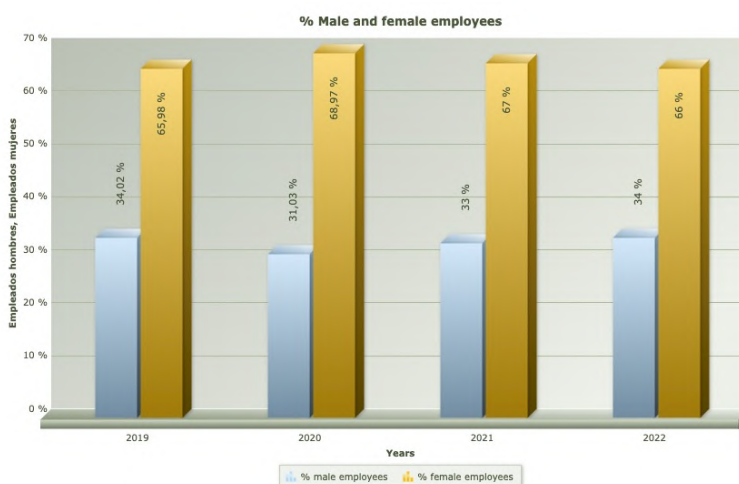
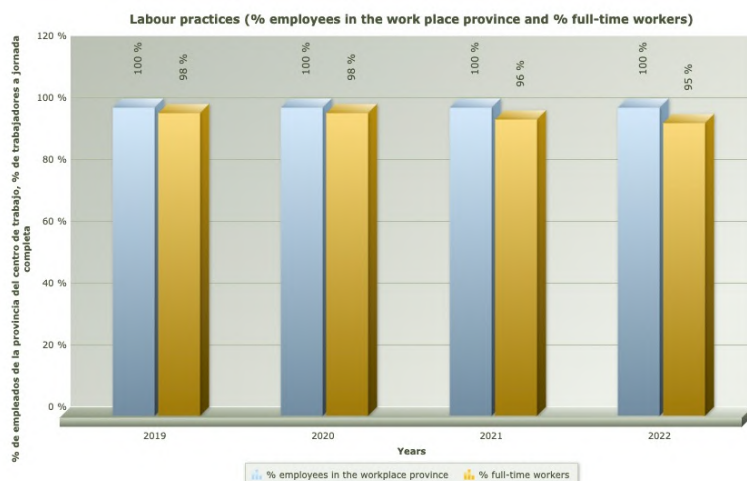
The percentage of recycling in 2022 was approximately 60%
Der Recyclinganteil lag 2022 bei 60 %

COLABORE CON NOSOTROS SEGREGANDO SUS RESIDUOS SPREAD YOUR WASTE / VERTEILUNG IHR ABFAHLL

SU CAMARERA DE LIMPIEZA TAMBIÉN SELECCIONARÁ SUS ENVASES Y REVISTAS SI LAS DEJA A LA VISTA. YOUR CLEANING WAITRESS WILL ALSO SELECT YOUR PACKAGING AND MAGAZINES IF LEFT IN SIGHT. IHRE ZIMMERMÄDCHEN WIRD AUCH IHRE PACKAGING UND MAGAZINE WÄHLEN.



INDICADORES DE SOSTENIBILIDAD / SUSTAINABILITY SOCIAL TARGETS BUENAS PRÁCTICAS LABORALES / WELFARE AND LABOUR STANDARDS



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○ Bottle caps for a new life

Plastic caps are collected internally in all departments, to collaborate in favor of the “SEUR Foundation” campaign in which the money raised with the collection of caps is intended to help children with cerebral palsy.



Tapones para una
nueva vida®

¡Izan necesita tus tapones!

52,3 toneladas para cambiar su vida

Colabora con tus tapones para que Izan, un niño de casi 3 años de Madrid con un daño cerebral adquirido a causa de una Encefalitis, pueda mejorar su calidad de vida.

Izan necesita muchas terapias diarias, intensivos de fisioterapia y aparatos ortopédicos para poder progresar y conseguir avanzar. Por ello, necesita nuestra ayuda para cubrir parte del coste de una silla infantil adaptada y tratamiento.

Por cada tapón que recojas para Izan será una oportunidad más para alcanzar sus metas. ¿Nos ayudas?



¡DEPOSITA AQUÍ
TUS TAPONES!



La información publicada es propiedad de Fundación SEUR, el Colaborador se compromete a hacer un uso diligente de la misma, con total sujeción a la Ley, a las buenas costumbres y en especial a su utilización exclusivamente para la difusión de la campaña a la que está adscrita.

FUNDACION
SEUR



Tapones
para una
nueva vida®

El proyecto **Tapones para una nueva vida®**, iniciativa estrella de Fundación SEUR, consiste en recoger tapones de plástico con el fin de facilitar el acceso a tratamientos médicos u ortopédicos no cubiertos por la Seguridad Social de niños con enfermedades graves.

A día de hoy **171 niños y niñas** ya han recibido en total más de un millón de euros.

○ Collaboration agreement with the Medical Smile Association

The Medical Smile Association is a non-profit association, pioneer in Spain in the accompaniment of Hospital Clowns to patients as a therapeutic tool. The Garden Playa Natural collaborates with the creation, promotion and sale of the Nose Cocktail, whose proceeds go entirely to the Medical Smile Association.



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○ Collaboration with the Brotherhood of “Nuestra Señora del Carmen of El Rompido”

The Garden Playa Natural collaborates with the Brotherhood of “Nuestra Señora del Carmen of El Rompido”, through donation of free stays, in the charity raffle organized every year in July to raise funds.

○ Collaboration Agreement with the Spanish Red Cross in employment for vulnerable groups

The Garden Playa Natural has signed a collaboration agreement for the realization of non-labor training practices, by the people participating in the program “empowerment and accompaniment to the employment of women with social difficulties: WOMEN TOUR” of the employment plan. The objective is to regulate the cooperation between both entities for the development of programs for the integration of vulnerable groups, particularly for training projects and professional insertion of these groups. The fundamental objective of the training is to achieve an integral qualification of the students that combines theory and practice, and that allows them to be incorporated into the working world with the necessary experience to develop a profession.



CONVENIO DE COLABORACIÓN A SUSCRIBIR ENTRE CRUZ ROJA ESPAÑOLA Y **CESGARDEN S.L** , PARA LA REALIZACION DE PRACTICAS FORMATIVAS NO LABORALES POR LAS PARTICIPANTES DEL PROGRAMAS “EMPODERAMIENTO Y ACOMPAÑAMIENTO AL EMPLEO DE MUJERES EN DIFICULTAD SOCIAL: GIR A MUJER” DEL PLAN DE EMPLEO.

○ Collaboration Agreement with “Gama”, consulting and training Company

Collaboration agreement for the practical training of students of the cooking course taught by “Gama” Training for students of the “CEPAIM” Foundation at the Hotel Garden Playa Natural from “El Rompido”. The purpose of this agreement is to enable the practical training of students belonging to the “Kitchen Operators” course taught by “Gama” in collaboration with “CEPAIM”, in order to provide their professional training with a practical experience, thus completing their training practice and thus improving its occupancy level.



CONVENIO DE COLABORACIÓN PARA LA REALIZACIÓN DE LA FORMACIÓN PRÁCTICA DE ALUMNOS DEL CURSO DE COCINA QUE IMPARTE GAMA FORMACIÓN PARA ALUMNOS DE LA FUNDACIÓN CEPAIM EN EL HOTEL GARDEN PLAYANATURAL DEL ROMPIDO.

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○ “Educa Empleo” Collaboration Agreement (Huelva)

Collaboration agreement with “Educa Empleo”, a private training and education center, for its students to carry out the internships at the Garden Playa Natural establishment.



○ Communication of **environmental** and **cultural** values

We have an application in Spanish, English and German, <https://playanaturalapp.gardenhotels.com/es/home>, where through the legend "Get information about activities, schedules, our commitment to sustainability and much more!" We invite any client of the establishment and interested person to know our Corporate Social Responsibility Policy, and to find information on all actions for social benefit and our environmental behavior.

This application is advertised in several places in the establishment and the digital QR support is located on an exclusive wooden support in all rooms.



At the same time, through this application, we want to raise awareness among our clients about the preservation of our environment, and to make them aware of the values of our

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Huelva land (information about the natural value of Huelva's beaches, recommended routes and visits, cultural values of the municipality and its traditions, ...).

We also communicate all these environmental and cultural values through our corporate website <https://www.gardenhotels.com>, where anyone interested can find information about Corporate Social Responsibility at Garden Hotels.

We also show on our website, in the Sustainability section, our commitment to the circular economy.

o Promotion of the local product

In order to promote and support the local product, Garden Hotels has several purchase agreements with local suppliers, through which it allows it to make and offer its customers a local, sustainable and quality product and on the other hand to strengthen the local economy. This work carried out by Garden not only contributes to respecting the environment, but in addition to making its customers aware of the local product, it promotes and guarantees the economy of the area.

Andalusian-themed buffets, the result of these agreements, every Saturday Andalusian cuisine is promoted with various typical dishes from the region, made with local products and we offer customers the possibility of getting to know our gastronomic culture, as well as giving them the opportunity through of the thematic still life that they also know details of our culture. We promote our local wines and through explanatory recipes and cooking courses, we bring our clients closer to our gastronomic reality.



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VINOS BLANCOS DE HUELVA
WHITE WINES FROM HUELVA · WEISSWEINE AUS HUELVA

			
Villalva Coleción Mil Blanco HUELVA Zalema, Moscatel 16,00 € 8,00 €		Marques de Villalva Coleción Mil Blanco HUELVA Azalamea, Moscatel, Listán, Pedro Ximénez 9,80 € 4,90 €	
Marques de Villalva Blanco Seco HUELVA Azalamea, Moscatel, Listán, Pedro Ximénez 9,80 € 4,90 €		Aguadulce de Villalva Blanco Semi HUELVA Azalamea, Moscatel, Listán, Pedro Ximénez 9,80 € 4,90 €	



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- Collaboration agreement with “FACE”



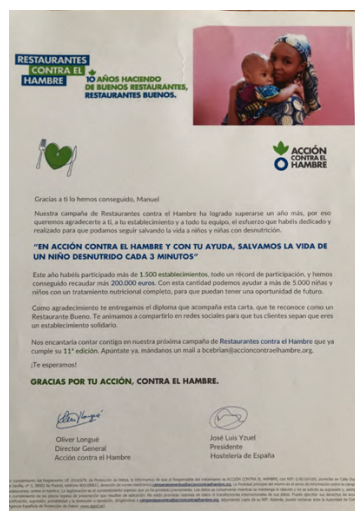
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Through this collaboration agreement, the Garden Playa Natural is committed to developing a gluten-free menu with products suitable for celiac, which increases the safety for celiac, has received training on CD, gluten-free diet and how to elaboration, manipulation and presentation of gluten-free dishes, and has the permanent advice of FACE for all those issues that they need in this area.

The purpose of this agreement is to be able to use the restoration logo designed by FACE, on glass doors and windows visible to the public, in this way, the celiac can recognize without difficulty that a given establishment offers a gluten-free menu.

○ Restaurants **Against Hunger Campaign**

Campaign of Action against hunger and the Spanish Federation of Hospitality (FEHR) for the fight against child malnutrition. Every year, from September until the end of the season, in various dishes from the Snacks menu at the Bar, € 1 is donated per order. The information is disseminated to customers for their knowledge, and thus be able to collaborate with the campaign.



○ Collaboration and sponsorship in activities of institutions and companies in the area

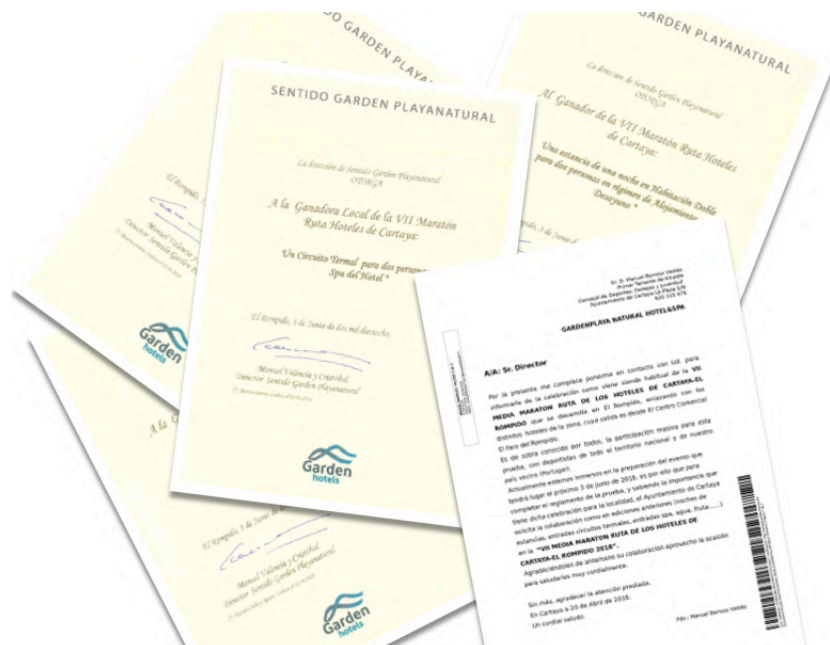
- Collaboration with the Cartaya city council in the trophy table of the "Cartaya Hotel Route" marathon, which is organized annually.

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La X Media Maratón 'Ruta de los Hoteles de Cartaya' la organizan el Servicio Municipal de Deportes, con la colaboración de la Diputación Provincial de Huelva, la Federación Andaluza de Atletismo y los hoteles de El Rompido y Nuevo Portil, entre los que discurrirá la prueba (Precise Resort El Rompido Costa de la Luz, Garden Playa Natural, Forte Hoteles, Playa Cartaya y Nuevo Portil Golf). En representación del colectivo asistieron a la presentación los responsables de dos de ellos, el 'Precise El Rompido Costa de la Luz', y el 'Garden Playa Natural', que pusieron en valor la iniciativa municipal.

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- Sponsorship with the Cartaya city council and companies in the area in the “I Castillo de los Zuñiga Resistance Race” in 2022

It is a three-hour semi-urban endurance test that begins during the day, on August 6 at 7:00 p.m., and ends at night, around 10:30 p.m., after touring emblematic spaces of the urban area: starting and finishing at Plaza Redonda, it surrounds the Zúñiga Castle, and reaches the La Ribera ravine.



- Donations to the Challenge to Hope Association, Not to Drugs



Asociación Reto
a la Esperanza

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“Challenge to Hope” is a non-profit and public utility association, whose social work is essential to advance the reintegration of groups affected by drug and drug use, launching various prevention programs that are focused on the reuse, recycling and recovery of furniture and other household goods, including energy recovery.

○ Cardio protected Hotel

The Hotel Garden Playa Natural is a cardio protected hotel, obtaining the official certification SEMST (Spanish Society of Medicine and Safety at Work) that corroborates that they have defibrillator in their facilities and qualified personnel and prepared for handling in case of need.



○ Collaboration with local media

Garden Playa Natural collaborates selflessly with the local media and responds to requests to comment on current tourism in the community



https://youtu.be/9atj_L9B14U

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o Commitment to continuous quality improvement

Garden Playa Natural has obtained the diploma of recognition of the commitment to continuous quality improvement, granted by the Secretary of State for Tourism, within the framework of the Comprehensive System of Spanish Tourist Quality in Destinations, or SICTED, a quality improvement project of the different tourist destinations in Spain with the aim of offering tourists, within the same destination, a homogeneous level of quality in services.



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- Current **sponsorship** of the **Cartaya soccer team**



- Collaboration Williams Syndrome Association Spain.

Williams syndrome is one of the diseases classified as rare, at Garden Playa Natural we have proposed to collaborate with them to support research and help children who suffer from it. To this end, this year we have launched its SOLIDARY READING campaign, anyone who wishes can purchase a second-hand book for €2, all proceeds are sent to the Association.



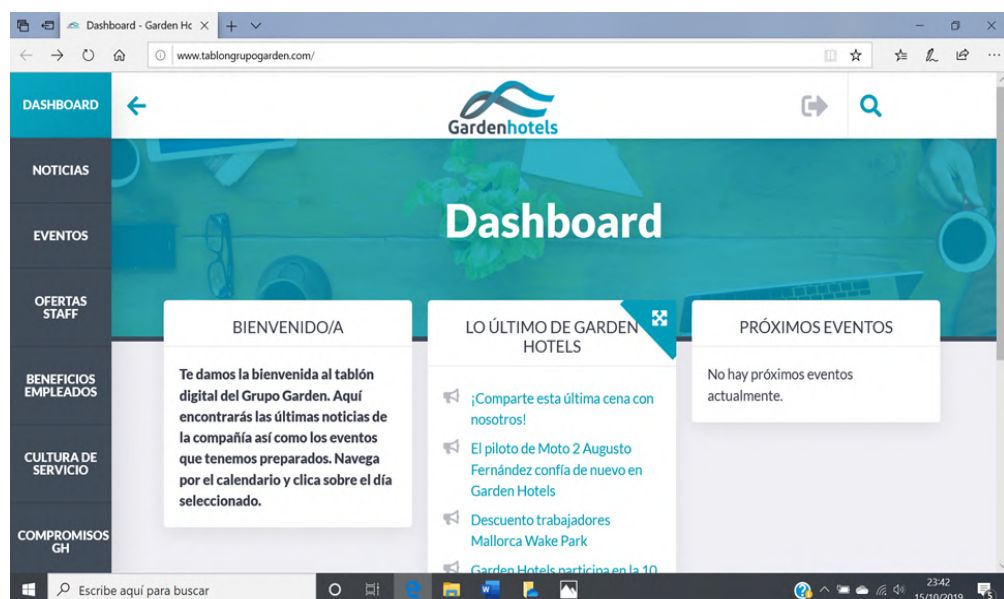
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o Internal Digital Board - Company News

Digital board for internal use, focused on Management and middle management, where the Service Culture is displayed, and the news and events organized or in which the company participates, so that staff can always be informed of the company's contribution to society and the environment.

Employee benefits are also published, such as discounts at the company's hotels and restaurants, or other discounts on services with which the company may have some type of agreement.



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○ LED lighting technology

Garden Playa Natural is also committed to the progressive replacement of luminaires with Led technology. Nowadays, the replacement of the old energy-saving or fluorescent bulbs, is an efficient and sustainable investment at all levels.



○ Correct waste management

Waste management is highly relevant in a hotel. The amounts of waste that can be generated must be properly managed to try to recycle the maximum fraction. For this reason, at Garden Playa Natural, the client has an accessible way with well-marked bins for each type of waste they generate in the hotel (containers, paperboard, and banal waste). The cleaning staff also collaborates with recycling in rooms. In the service areas, the staff also separates the organic fraction (food scraps), which is then deposited in a compactor for municipal collection.

○ Reusable cups in pool areas

The use of glass is not allowed in swimming pool areas, therefore, the hotel uses polycarbonate cups for this area, so that they are reusable, thus avoiding the large generation of plastics. To facilitate the collection of these glasses, several furniture has been installed in the pool area, thus promoting customer awareness for their return and reuse.

Garden Hotels cumple su compromiso con el medio ambiente y con la normativa vigente, por ello sirve las bebidas en vasos de metacrilato.
No me lances a la basura, soy reutilizable, tengo muchas vidas.

Gracias por tu colaboración



POR FAVOR, NO TIRAR
LOS VASOS, SON
REUTILIZABLES.

PLEASE, DO NOT THROW
AWAY THE GLASSES.

BITTE WERFEN SIE DIE
GLÄSER NICHT WEG.

SMID VENLIST IKKE
GLASSENE VÆK.

PROSIMY NIE WYRZUCA
KUBKOW
PLASTIKOWYCH DO
KOSZA.



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○ Elimination of single-use plastics

We offer our customers the Garden bottle and water refill points in the facilities, with the idea of eliminating the consumption of plastic bottles. The customer welcome water bottle is made of glass. We continually work on these types of actions, thus promoting customer awareness for their **return and reuse**.



Data 2022

Bottles given to our clients: 2

Bottles purchased by our clients: 675

Bottles delivered to staff: 71

○ Awareness of our clients in the **preservation of our closest environment** through the different activities organized by the animation department

We organize different activities, especially those that offer us the possibility of allowing our clients to live different and unique experiences, in spectacular environments such as those we enjoy in our area of "El Rompido". We want those who visit us to know our values and that of our land.

**ACCIONES SOCIALES Y AMBIENTALES / SOCIAL AND ENVIRONMENTAL ACTIONS
SOZIAL-UND UMWELTAKTIONEN IN GARDEN PLAYA NATURAL**



o Organic garden

This year we have created an ecological garden in view of the client, which helps us raise awareness among our clients about healthier and Km.0 eating.



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○ Participation of our clients in social and cultural activities

We make our clients participate in the artistic and cultural concerns of the area in which we are, through the animation department, such as looking for local themes so that the client captures them on canvas and then we exhibit their work in an area of the establishment, accessible and crowded, so that they can be observed, encouraging everyone to participate.

We also work with different local complementary service companies and especially those that offer us activities that allow tourists to live different and unique experiences in spectacular settings such as those offered by “**La Flecha**” del Rompido.

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○ **Circular Economy Strategy Certification**

Garden Hotels was a pioneer in the field of the circular economy, carrying out certain actions aimed at taking care of our land and our people.

Garden Hotel is committed to establishing a circular model in its operations, in addition to contributing to the fight against climate change, the development of the local economy and/or the revitalization of organic and km 0 agriculture, it aims to achieve the circularity of resources, the improvement of environmental quality and the sustainable development of the tourism sector.

The verification audit of Garden Hotels' Circular Economy Strategy took place in September 2021 according to the Aenor Model of business strategies in the field of Circular Economy. In this way, Garden Hotels became the first hotel company and third company in Spain to obtain this Distinction.

Annual follow-up audits and renewal audits are planned every three years.

