



PLAYA GARDEN SELECTION



SUSTAINABILITY REPORT ***(KPIs 2022 – 2024)***

February 2025

SUSTAINABILITY TARGETS AND PROGRAMS

ENVIRONMENTAL, SOCIAL AND CULTURAL REPORTS

A sustainability indicator is any economic, social, political, or biological element that provides information about certain aspects of the natural world, environmental policies or other related economic and social factors. A sustainability indicator system enables us to make strategic, environmental and social decisions and helps us to turn this information into action.

We use the tool Sustainablekeyindicators.com, based on the GRI (Global Report Initiative), the international guide more used for sustainable development and indicator guidelines.

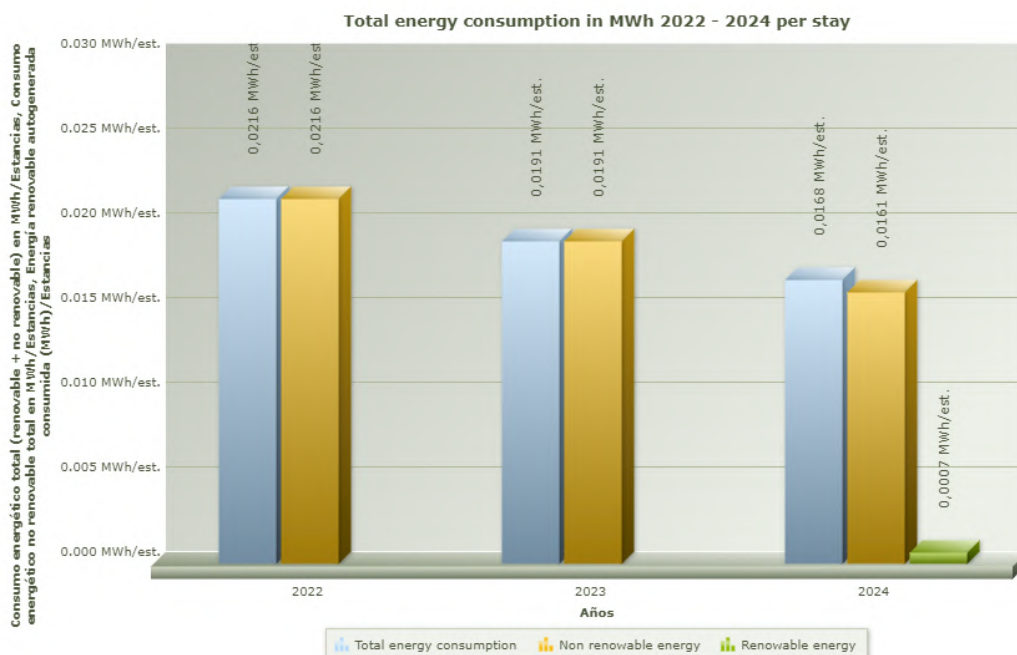
The aim of this management is to evaluate sustainable behaviour to provide us information in order to ascertain whether our organization has the ability to meet the established requirements, whether these be legal requirements or ones to which the Management or third parties must adhere (Travelife System...).

PLAYA GARDEN SELECTION HOTEL & SPA is a member of the Sustainable Hotels net in Balearic Islands



ENERGETIC CONSUMPTION

ENERGETISCHE VERBRAUCH



We have transformed all the energy consumed (Electricity and Natural gas) during the last three years.
Wir haben in den letzten drei Jahren unseren gesamten Energieverbrauch (Strom und Erdgas) umgestellt.

Total energy consumption in MWh per stay

Gesamtenergieverbrauch in MWh pro Aufenthalt

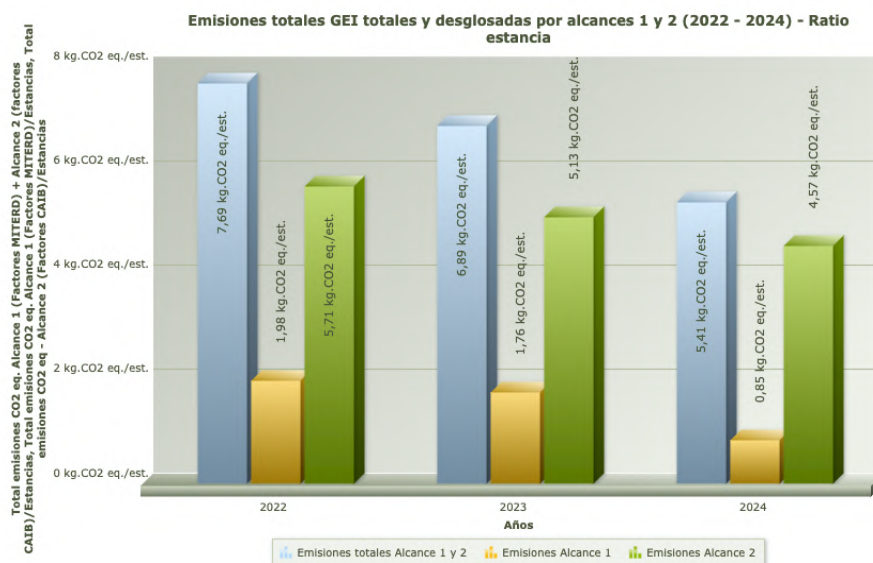
We have LED lighting in most areas of the hotel and have a preventive maintenance plan that allows us to ensure the best performance of our energy facilities. Every year we set new goals and challenges in reference to energy consumption, always guaranteeing the comfort of our customers. **Wir verfügen in den meisten Bereichen des Hotels über LED-Beleuchtung und einen Plan zur vorbeugenden Wartung, mit dem wir die optimale Leistung unserer Energieanlagen sicherstellen können. Jedes Jahr setzen wir uns neue Ziele und Herausforderungen in Bezug auf den Energieverbrauch, wobei wir stets den Komfort unserer Kunden gewährleisten.**



GHG EMISSIONS

THG EMISSIONEN

We analysed the CO₂ emissions into the atmosphere from our direct energy consumption. The CO₂ emissions into the atmosphere in relation to stay in the last three years Scope 1 and Scope 2 were as follows. Wir analysieren die CO₂ - Emissionen in die Atmosphäre, die durch unseren direkten Energieverbrauch entstehen. Das Aufenthaltsverhältnis der CO₂-Emissionen in die Atmosphäre in Scope 1 und Scope 2 der letzten drei Jahre war wie folgt:

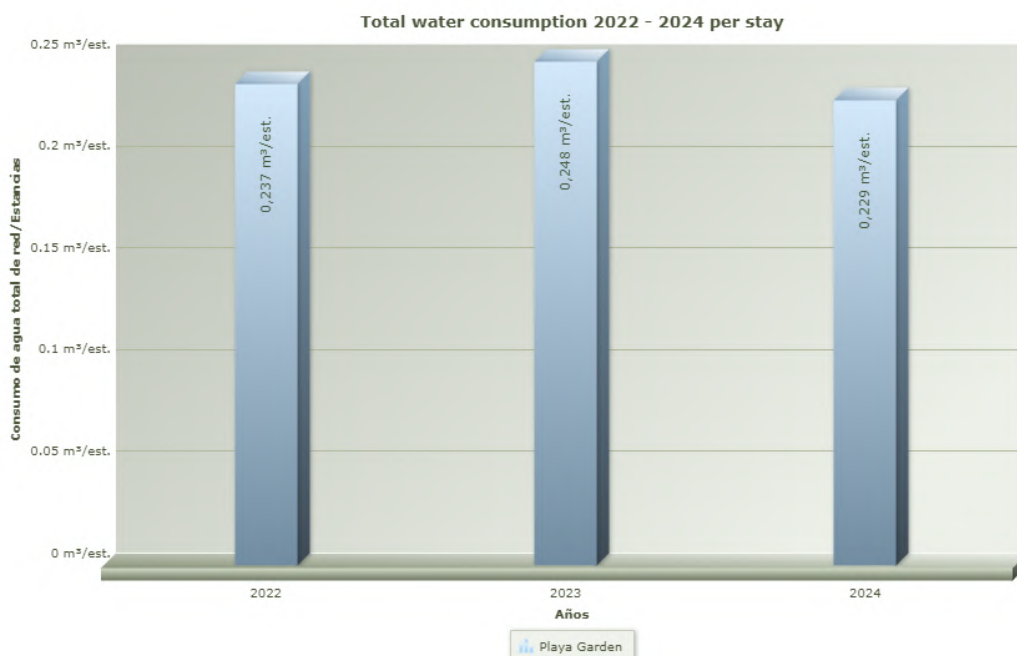


We began to analyse raw materials (high-emission foods) to obtain information on Scope 3 emissions. Wir haben begonnen, Rohstoffe (Lebensmittel mit hohen Emissionen) zu analysieren, um Informationen zu Scope-3-Emissionen zu erhalten.

With the goal of continuing to reduce emissions, a series of improvements are planned for 2025, such as installation of a heat distribution system using energy recovered from heat recovery units and solar panels (boiler stratification system). Among all the planned improvements, we expect to achieve an approximate 20% reduction in 2027 compared to the 2022 figure.

Mit dem Ziel, die Emissionen weiterhin zu reduzieren, sind für 2025 eine Reihe von Verbesserungen geplant, darunter die Installation eines Wärmedistributionssystems, das die aus Wärmerückgewinnungseinheiten und Solarpanels gewonnene Energie nutzt (Schichtladesystem für Boiler). Mit all diesen geplanten Verbesserungen erwarten wir im Jahr 2027 eine Reduzierung um etwa 20 % im Vergleich zum Wert von 2022.

WATER CONSUMPTION / WASSER VERBRAUCH



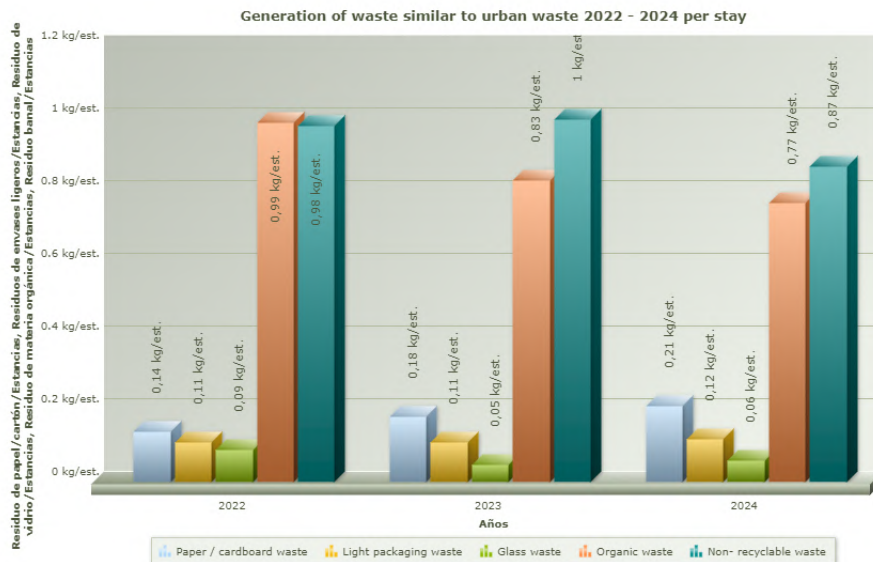
Total water consumption per stay in 2024 was lower than in 2022 and 2023. Renovations of the pool facilities are planned, which should help reduce our water consumption in 2025. **Der Gesamtwasserverbrauch pro Aufenthalt war im Jahr 2024 niedriger als in den Jahren 2022 und 2023.**

We monitor daily the water consumption at the hotel, thanks to the installed counters. We have quality regulators in our taps which combine modern comfort with sustainable consumption. Since 2013, water consumption in pools and osmosis systems has been monitored. Starting in 2014, irrigation water consumption has also been tracked. **Dank installierter Zähler überwachen wir täglich den Wasserverbrauch im Hotel. Unsere Wasserhähne sind mit Qualitätsreglern ausgestattet, die modernen Komfort mit nachhaltigem Verbrauch verbinden. Seit 2013 wird der Wasserverbrauch in Pools und Osmoseanlagen überwacht. Seit 2014 wird auch der Wasserverbrauch für die Bewässerung erfasst.**

With the aim of continuing to reduce our water consumption, a series of improvements were carried out in 2025, such as the replacement of damaged flow regulators and the refurbishment of the pool and lagoon area installations. Among all the planned improvements, we expect to achieve a 10% reduction by 2027 compared to 2022 levels. **Mit dem Ziel, unseren Wasserverbrauch weiter zu senken, wurden im Jahr 2025 eine Reihe von Verbesserungen durchgeführt, wie der Austausch beschädigter Durchflussregler sowie die Sanierung der Pool- und Lagunenbereich-Installationen. Durch alle geplanten Maßnahmen erwarten wir bis zum Jahr 2027 eine Reduzierung des Wasserverbrauchs um 10 % im Vergleich zu den Werten von 2022.**

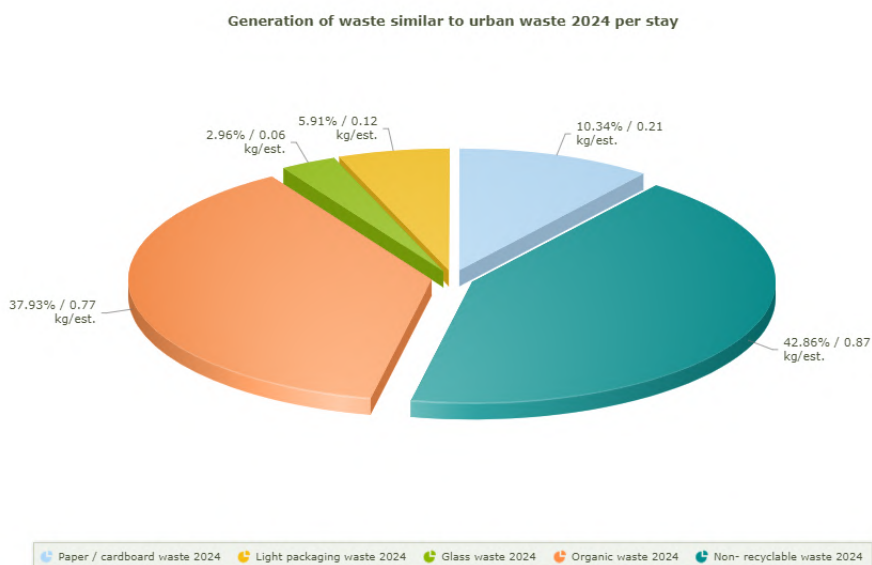
WASTE MANAGEMENT

BEWIRTSCHAFTUNG VON ABFÄLLEN



COLABORATE WITH US BY SEGREGATING YOUR WASTE
ARBEITEN SIE MIT UNS ZUSAMMEN, INDEM SIE IHREN ABFALL TRENNEN

YOUR CLEANING STAFF WILL ALSO SEGREGATE YOUR PACKAGING AND MAGAZINES IF LEFT IN SIGHT. IHRE IHR REINIGUNGSPERSONAL WIRD AUCH IHRE PACKAGING UND MAGAZINE WÄHLEN.

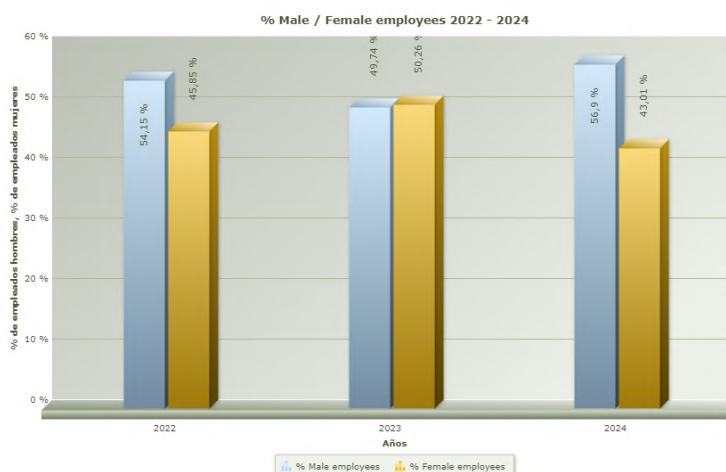


SUSTAINABILITY SOCIAL TARGETS

WELFARE AND LABOUR STANDARDS

This report presents the social indicators for the period 2022–2024. This information reflects the non-discrimination when hiring staff, always taking professional competence, skills and experience as a reference, and never reasons based on sex, age, religion, etc.

Our Human Rights and Good Labor Practices policy expresses our commitment to train company personnel so that they know and behave in accordance with practices and policies for the protection of girls, boys and adolescents against commercial sexual exploitation; and for the proper management of situations of this nature that arise in the exercise of their work, encouraging them to act as preventive agents against this problem. We also encourage our clients to collaborate by reporting to Management any strange behaviour they may detect whether from workers or other clients.



SUSTAINABILITY SOCIAL TARGETS

SUPPLIERS AND PRODUCTS INFORMATION

In order to promote and support local products, Garden Hotels has several purchasing agreements with local suppliers, allowing it to produce and offer its guests local, sustainable, and high-quality products, while also strengthening the local economy. This work carried out by Garden not only contributes to respecting the environment but also promotes and safeguards the local economy by introducing its guests to local products.

- o As a result of these agreements, every Saturday we promote local cuisine with various typical Balearic dishes made with local products. We offer guests the opportunity to learn about our culinary culture, and we also invite them to learn more about our culture through the themed wine tasting. We promote our local wines and, through explanatory recipes and cooking classes, bring our guests closer to our culinary reality.
- o Collaboration Agreement with APAEMA ("Asociació Producció Agrària Ecològica Mallorca"), a non-profit association established in 2006 at the request of farmers committed to organic farming. This association promotes, among many other products and initiatives, organic lamb from Mallorca ("Me Ecològic"). This lamb is born and raised on entirely organic farms in Mallorca, fed primarily on breast milk and the farm's pastures. This guarantees 100% natural, local, and top-quality meat, and of course, organic. Everything this animal eats (pastures/breast milk/cereals) comes from organic farming and is free of pesticides, chemicals, and GMOs. Garden Hotels supports this initiative by purchasing organic lamb to offer its guests a 100% natural, local, and top-quality product.

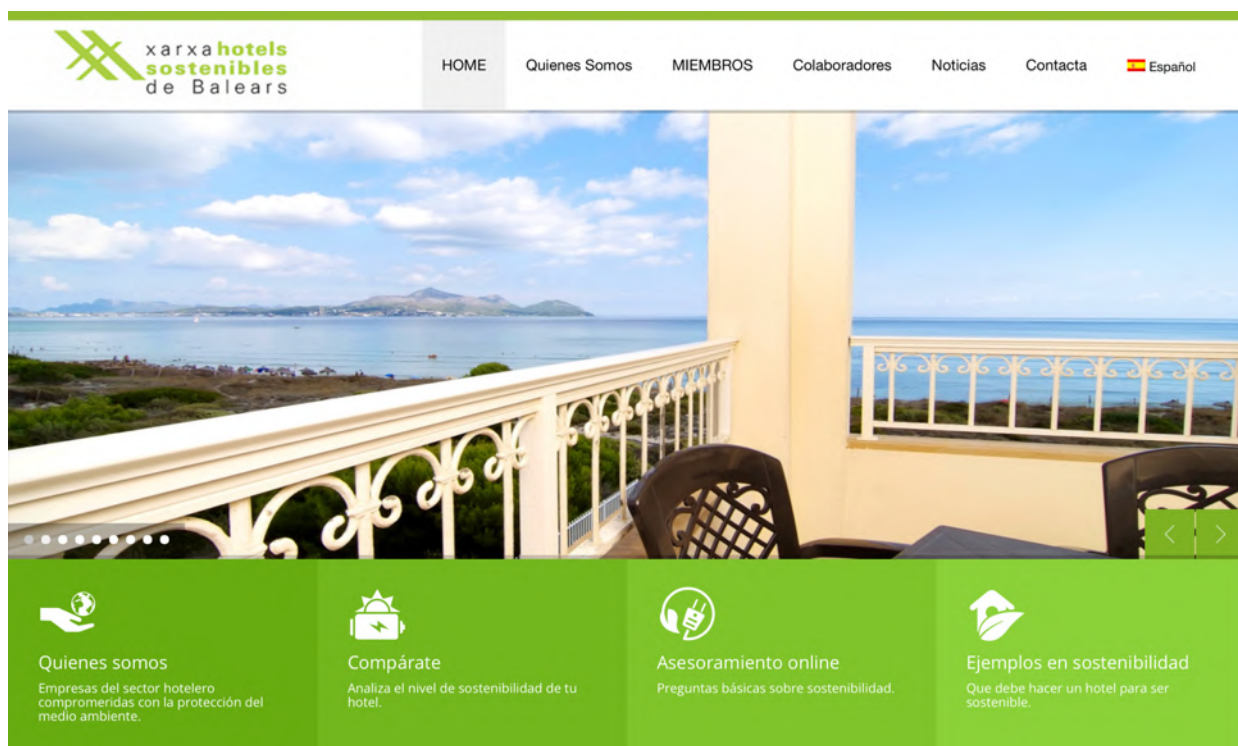
In 2024, the Playa Garden Selection Hotel & Spa purchased 2.399,5 kg of organic lamb.



SOCIAL AND ENVIRONMENTAL ACTIONS / **SOZIAL- UND UMWELTAKTIONEN** IN PLAYA GARDEN SELECTION HOTEL & SPA

➤ **Members of the XHSB**

Playa Garden Selection Hotel & Spa has been a member of the “Xarxa d’Hotels Sostenibles de Balears” (Network of Sustainable Hotels of the Balearic Islands) since 2009, an association of hotels committed to more responsible tourism. The members share experiences, as well as their environmental and social indicators, allowing us to compare ourselves with the average of the other establishments, while Playa Garden also contributes its own data to this average.



➤ Annual participation in World Environment Day campaigns

In 2024, World Environment Day focused on raising awareness about land restoration, the dangers of desertification, and the importance of strengthening drought resilience under the theme 'Our Land. Our Future. We are #GenerationRestoration'.

We cannot turn back time, but we can grow forests, revitalize water sources, and restore soils. We are the generation that can make peace with the land.



The United Nations has dedicated a section on its website to raise awareness about this issue, accessible at <https://www.un.org/en/observances/environment-day>. In addition, a beach cleanup was organized in front of the Playa Garden hotel to demonstrate our support and commitment to environmental care, as well as to engage all our stakeholders. We had the collaboration of our environmental management consultancy, SostenibleXXI, and as special guests at Playa Garden, we welcomed students and teachers from the Biology and Industrial Engineering programs at IES Inca. They carried out a project on the impact of microplastics in the Mediterranean Sea and how to combat them.

During the activity held with our guests on June 8th, 2024, World Oceans Day, we presented a summary of the data recorded on the "Marnoba" platform and shared the direct link to view it.

The "Marnoba" platform, promoted by Spain's Ministry for the Ecological Transition and the Demographic Challenge (MITERD), focuses on the characterization of marine litter on Spanish beaches and sea beds. It provides the necessary information to public administrations to help prioritize actions aimed at prevention and removal.

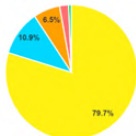


Therefore, each of our beach cleanups not only helps raise awareness among participants but also contributes to the identification of marine litter in order to find solutions.



España > Islas Baleares > Illes Balears > Alcúdia > Alcúdia
Proyecto : Garden Experience
Desde : 2024-06-08

Reparto por categorías



Categorías	Objetos	Porcentaje
Plástico	110	79.7 %
Papel / Cartón	15	10.9 %
Madera (trabajada)	9	6.5 %
Metal	3	2.2 %
Vidrio	1	0.7 %
Residuos Higiénicos	0	0 %
Residuos Médicos	0	0 %
Otros	0	0 %

Top 10



As mentioned, to commemorate World Environment Day in 2024, Garden Hotels strengthened its commitment to preserving the natural environment of the destinations where it operates by turning its traditional annual beach cleanup into a permanent activity within the Garden Experience program.

This decisive step in raising awareness among our guests and combating microplastics means that, starting in May, two beach cleanups per month were planned (except for July and August) across all GH-branded hotels.

The activity lasts approximately two hours and begins with a brief introduction on the importance of environmental conservation and the impact of plastic waste. We then head to the beach to carry out the cleanup. Once the collection is complete, the activity concludes with key facts about the degradation of marine litter in the sea, aiming to increase awareness and empower participants to take action against the problem.







In previous years, Playa Garden has also taken part in the campaigns, following the respective themes proposed by the United Nations.



➤ Caps for a New Life

In 2024, we continued participating in the SEUR Foundation's project "Caps for a New Life", by collecting plastic bottle caps in all hotel departments, which are donated to the foundation for processing. This initiative supports projects aimed at helping children with health issues.



PRESENTACIÓN DEL PROYECTO

Proyecto estrella de
Fundación SEUR

Tapones para una nueva vida®, con el que ya hemos conseguido ayudar a **200** niños y niñas a través del reciclaje de los tapones de plástico. Esta iniciativa nos ha permitido entregar **1.377.903€** para ayudar a financiar tratamientos médicos y ortopédicos que no están cubiertos por la seguridad social, o se cubra sólo en parte. Pero esto no es todo porque, gracias a este proyecto y a la ayuda de todos, ya hemos **reciclado 7.875 toneladas** de tapones de plástico, **evitando la emisión de 9.863 toneladas de CO²**, principal gas causante del cambio climático.

AÑO	TAPONES ENTREGADOS			TAPONES	DISTANCIA EN	CO2 evitado	CO2	CO2 equiv.	O2 equiv.	CO2 equiv. emitido por	CO2 equiv.	CO2 equiv.
	KG ENTREGADOS	EUROS EQUIV.	TONELADAS (neto)	Nº	(m)	(toneladas)	(kg)	(nº árboles)	(nº personas)	(km de vuelo)	(nº vueltas)	(años calefacción)
2024	30	6,00 €	0,03	15.000	450	0,05	45	8	0,38	401	0	0,18

DIPLOMA DE COLABORACIÓN

Fundación SEUR agradece a

Playa Garden Selection Hotel & SPA

Su contribución solidaria a través de la entrega de:
15.000 tapones de plástico

Para el proyecto "Tapones para una nueva vida"® impulsado por Fundación SEUR. Gracias a vosotros, muchos niños y niñas reciben la ayuda que necesitan, a la vez que se contribuye a la protección del medio ambiente.

En Madrid a 30 de ENERO de 2025

El Patronato de Fundación SEUR



Tapones para una
nueva vida®

FUNDACIÓN
SEUR

➤ Operation “Kilo” Campaign

This initiative is promoted by the Mallorca Hotel Federation (FEHM) in collaboration with the Rotary Club and involves the collection of non-perishable dry food items in hotel establishments. These are later donated to “Projecte Home Balears”, which distributes them to soup kitchens or directly to families in need. In 2024, Playa Garden donated 80,6 kg.



➤ Collaboration agreement with the “Sonrisa Médica” Association

“Sonrisa Médica” is a non-profit organization, and a pioneer in Spain in the use of hospital clowns to support patients as a therapeutic tool.

Playa Garden Selection Hotel & Spa has collaborated in recent years through the creation, promotion, and sale of the “Cóctel de Narices” (Nose Cocktail), with all proceeds going directly to “Sonrisa Médica”. In 2024, Cesgarden S.L. donated €1,480.50.



➤ Project for the Recovery and Revaluation of Mattresses (“RENETAS”)

The RENETAS Project, launched in 2023, aims to recover and repurpose mattresses in the hotel sector of Playa de Muro, with the goal of promoting the social and circular economy, managing tourism waste sustainably, and creating jobs.



Playa Garden collaborates in the project, having received an awareness talk and workshop from the initiative’s coordinators. In 2024, 242 kilograms of material were delivered for repurposing.



➤ Collaboration Agreement with FACE

Through this collaboration agreement, Playa Garden commits to offering a gluten-free menu with products suitable for celiac patients, thereby increasing safety for those with celiac disease. Staff have received training on celiac disease (CD), the gluten-free diet, and the proper preparation,

handling, and presentation of gluten-free dishes. Additionally, Playa Garden benefits from ongoing advice from FACE (Spanish Federation of Celiac Associations) for any related matters.



The restaurant logo designed by FACE is displayed on doors and windows visible to the public, so that people with celiac disease can easily recognize that the establishment offers a gluten-free menu.

➤ **'Punts amb Vida' Project of the "Inca-Mallorca Solidaria Association"**

The old curtains from the rooms at Green Garden Hotel were transformed into new aprons for the Garden Chef activity in our Garden Experience entertainment program. Instead of discarding them, we chose to creatively and sustainably reuse them thanks to the collaboration with the Inca-Mallorca Solidaria Association and their project "Punts amb Vida." The entire cost of this transformation will be dedicated to supporting the needs of the most vulnerable people in our community.





➤ **Support and dissemination of local culture**



➤ **Official sponsor of the Garden Hotels – Luxcom Challenge Mallorca**

Garden Hotels, committed to sports, has been the main sponsor of the Challenge Ciclista Mallorca since 2022.



➤ **Collaboration with COFIB in the sea turtle awareness campaign**



➤ Restaurants Against Hunger Campaign

For years, Garden Hotels has participated in the campaign, and on its 15th anniversary, we remain committed to this cause, which has a significant impact on those who need it most. This year, we contributed by donating €1 from each sale of selected dishes from the menus at the beach bars of our Garden hotels. In 2024, Cesgarden S.L. donated €902.95.



**MUCHAS GRACIAS
POR COCINAR UN FUTURO SIN HAMBRE**

Playa Garden Selection Hotel & Spa

**VUESTRA SOLIDARIDAD NOS PERMITE
AYUDAR A MILES DE FAMILIAS EN ESPAÑA**



CON EL APOYO DE



➤ Bio Corner

At Garden Hotels, and specifically at Playa Garden Selection Hotel & Spa, we have strongly committed for over four years to organic, seasonal, and locally sourced (km 0) foods. This aligns with the worldwide-known Slow Food philosophy, which promotes gastronomy as a pleasure to be enjoyed in a clean, fair, and healthy way, minimizing environmental impact.

Following this philosophy, we have dedicated a special corner in this hotel where only these types of products are offered: the Bio Corner. The most notable feature is that all the dishes and/or products presented are 100% organic, meaning they are made with ingredients free of chemical fertilizers and pesticides. Additionally, at the Bio Corner, whenever possible, the products are seasonal and locally sourced.

To add an extra touch of exclusivity to the Bio Corner, during the chain's themed days—Balearic Day, Mexican Day, and Asian Day—different organic dishes and products related to the respective theme will also be available at these buffets.

In the rest of the buffet, you can also find locally sourced dishes, identified with a “km 0” label to highlight and promote local products.



➤ **Organic garden**

In 2019, an organic garden visible to guests was created, which helps raise awareness among our clients about healthier, km 0 (locally sourced) food. We carry out the My Eco Garden activity, where children plant seeds, water the plants, and harvest vegetables and greens from the garden.



➤ **Cardio-protected hotel**

Playa Garden Selection Hotel & Spa is a cardio-protected hotel, having obtained the official SEMST certification (Spanish Society of Medicine and Occupational Safety), which confirms that the hotel has a defibrillator on its premises and qualified staff trained to use it in case of emergency.



➤ **Project for the use of organic waste for ecological composting**

Thanks to the high awareness of the hotel staff regarding waste segregation, and the collaboration agreement the hotel maintains with cooperatives for local and organic products, in 2016 the opportunity arose to lead a pilot project for the use of organic waste generated at the hotel for composting in fields cultivating organic produce.



The project was a success, producing high-quality compost that was subsequently used by organic farmers on the island, specifically “Amics de la Terra.” Data gathered from the project indicates that all organic waste from Mallorca’s hotel establishments could produce 33,000,000 kg of organic compost.

In 2019, this project was consolidated, becoming a pioneering initiative in the hotel sector. The hotel’s organic waste, together with pruning residues from the company’s hotels used as structural material, are utilized by the Sa Teulera farm for organic fruit and vegetable production, which are then supplied back to the hotel for the Bio Corner buffet.

➤ Communication of environmental and cultural values

We have an app available in Spanish, English, and German- <https://playaapp.gardenhotels.com/es/home> – where, through the message *“Get information about activities, schedules, our commitment to sustainability, and much more!”*, we invite every guest and interested person to learn about our Corporate Social Responsibility Policy and find information on all actions taken for social benefit and our environmental performance.

Link a la app: <https://playaapp.gardenhotels.com/es/home>

This app is promoted in several areas of the hotel, and the QR code is displayed on an exclusive wooden holder in every room.



Through this app, we also aim to raise awareness among our guests about preserving our environment and to share the values of our Mallorcan land (information about the natural value of Mallorca’s beaches, recommended routes and visits, cultural values of the municipality and its traditions, etc.).

We also communicate all these environmental and cultural values through our corporate website <https://www.gardenhotels.com>, where anyone interested can find information about Corporate Social Responsibility at Garden Hotels. Additionally, on our website’s Sustainability section, we showcase our commitment to the circular economy.

Our guests can find informative posters in the apartments encouraging responsible resource consumption.



We enhance our Feel Exclusive and Woogy Nature programming in the entertainment area by including upcycling workshops (a textile corner for teens), beach cleanup activities, and awareness-raising about microplastics.

At Garden Hotels, we are always looking for innovative ways to enrich our guests' experience, which is why we are excited to introduce one of our latest and most engaging activities: Local Gastro Talks. This new offering is part of the diverse entertainment program at Garden Hotels, designed to provide unique and memorable moments during our guests' stay—an invitation to explore the flavors and secrets of Mallorca.

We kick off the Local Gastro Talks with a small tasting session where guests sample typical local products from Mallorca. With exquisite Mallorcan cured meats, every bite is an opportunity to connect with the culinary essence of the region. After the tasting, we invite our guests to join us on an exclusive tour inside the hotel. During this visit, they discover all the corners and spaces that make Playa Garden a special place, learning firsthand about our sustainable practices, architectural and decorative details that reflect local identity, and the efforts we make to provide exceptional service.



➤ Proper waste management

Waste management is highly important in a hotel, as the amounts of waste generated must be properly handled to maximize recycling. At Playa Garden Selection Hotel & Spa, guests have easy access to clearly labeled bins for each type of waste produced in the hotel (packaging, paper-cardboard, glass, and general waste). Cleaning staff also assist with recycling in the rooms. Additionally, in service areas, staff separate the organic fraction (food scraps), which is then placed in designated containers for collection by Cesgarden S.L. and taken to their composting facility.



Photo of the fence around the outdoor container area to reduce visual impact



Photo of a housekeeping staff member with colored bags for recycling in rooms



➤ Reusable cups in the pool area

The use of glass is not allowed in pool areas; therefore, the hotel uses polypropylene cups in this zone. These cups are reusable, helping to avoid large amounts of plastic waste. To facilitate the collection of these cups, several bins have been installed around the pool area, promoting guest awareness for their return and reuse.

Garden Hotels cumple su compromiso con el medio ambiente y con la normativa vigente, por ello sirve las bebidas en vasos de metacrilato.
No me lances a la basura, soy reutilizable, tengo muchas vidas.

Gracias por tu colaboración



POR FAVOR, NO TIRAR LOS VASOS, SON REUTILIZABLES.

PLEASE, DO NOT THROW AWAY THE GLASSES.

BITTE WERFEN SIE DIE GLÄSER NICHT WEG.

SMID VENLIGST IKKE GLASSENE VÆK.

PROSIMY NIE WYRZUCA KUBKOW PLASTIKOWYCH DO KOSZA.



➤ Elimination of single-use plastics

- o Replacement of single-use plastic amenities with refillable dispensers



At Garden Hotels, we take a further step in our commitment to sustainability with the Zero Plastic project for amenities in our establishments. This initiative involves replacing the traditional single-use plastic bottles of shower gel, conditioner, and shampoo offered in guest rooms with reusable polycarbonate dispensers.

This project, launched at Playa Garden Selection Hotel & Spa in 2019, was partly funded by the Government of the Balearic Islands and later extended to the other hotels within the Garden Group. With the involvement of the Mallorcan company Tot Herba, responsible for producing the eco-certified shampoo, conditioner, and gel products, the dispensers are reused after a thorough cleaning and disinfection process carried out by this supplier.

In this way, we significantly reduce plastic use during our guests' stays. According to our studies, approximately 24,600 plastic bottles are saved per season in just one hotel.

o Elimination of single-use plastic bottles

We offer our guests the Garden bottle and water refill points within the facilities (osmosis water dispensers in each apartment block) with the goal of eliminating plastic bottle consumption. Since the installation of these water stations, it is estimated that the purchase of approximately 77,156 plastic bottles has been avoided.

The welcome water bottle given to guests is made of glass. We continuously work on initiatives like this, promoting guest awareness for the bottle's return and reuse.

In 2024, our guests purchased 249 reusable bottles.



➤ **Water efficiency in faucets**

Since the implementation of the environmental management system, Playa Garden has committed to efficient flow regulation systems in faucets. The company has opted for high-end regulators that provide a comfortable flow for guests without exceeding 5 litres per minute in sinks and 10 litres per minute in showers, thanks to their CFR ("Constant Flow Regulator") technology.



The public restrooms located in the hotel lobby are equipped with sensor-activated faucets.



➤ **Installation of treatment systems for more sustainable pools**

Having already implemented a saline electrolysis system for the treatment of several pools, the outdoor pool has recently adopted calcium hypochlorite treatment.

The results have been satisfactory, significantly reducing the consumption of conventional chemical products for treatment, such as sodium hypochlorite.

➤ **LED technology and commitment to renewable energy**

The hotel is also committed to the gradual replacement of lighting fixtures with LED technology. Nowadays, replacing old low-energy or fluorescent bulbs is an efficient and sustainable investment on all fronts.

Playa Garden Hotel harnesses renewable solar energy through solar panels installed on one of its building blocks.

Additionally, thanks to the installation of the kitchen chiller plant (with glycol) in 2019 and the gradual replacement of air conditioning chillers with more efficient systems featuring heat recovery, the facilities have achieved greater efficiency in recent years.

In 2024, photovoltaic solar panels were installed to generate renewable energy and reduce our dependence on the grid electricity.



➤ **Increase in reuse or valorization of bulky waste through non-profit organizations, which also contribute to a just transition towards the circular economy**

Playa Garden Selection Hotel & Spa systematically donates furniture and textile materials that are no longer in use to public and private institutions, such as the “Deixalles” Foundation and its project “Fem que circuli,” so they can be used in occupational workshops and distributed among the most disadvantaged families in Mallorca.



Certificat de Recollida i Gestió de Material

La Fundació Deixalles, amb CIF 15140001 i domicili social en C/ Son Gibert, 8 A de Palma, certifica:



1. Que la Fundació Deixalles, durant l'any 2024, ha recollit de l'empresa Cesgarden S.L, amb CIF B07887441, el següent material:

Hotel	Article	Unitats (uds)	Pes total (kg)
Playa Garden Selection	Cadira alumini	90	225,0
	Matalàs 1p	42	588,0
	Matalàs sofà llit	32	384,0
	Tèxtil: foscurits	0	200,0
	Tèxtil: material de llit i cortines	0	219,0
Total Playa Garden Selection		164	1.616,0

2. Que Fundació Deixalles ha gestionat el material recollit de la següent forma:

Hotel	Article	Reutilització (kg)	Reciclatge (kg)	Rebuig (kg)
Playa Garden Selection	Cadira alumini	0,0	225,0	0,0
	Matalàs 1p	588,0	0,0	0,0
	Matalàs sofà llit	360,0	0,0	24,0
	Tèxtil: foscurits	200,0	0,0	0,0
	Tèxtil: material de llit i cortines	219,0	0,0	0,0
Total Playa Garden Selection		1.367,0	225,0	24,0

➤ Participation in CAEB's Social Responsibility programs

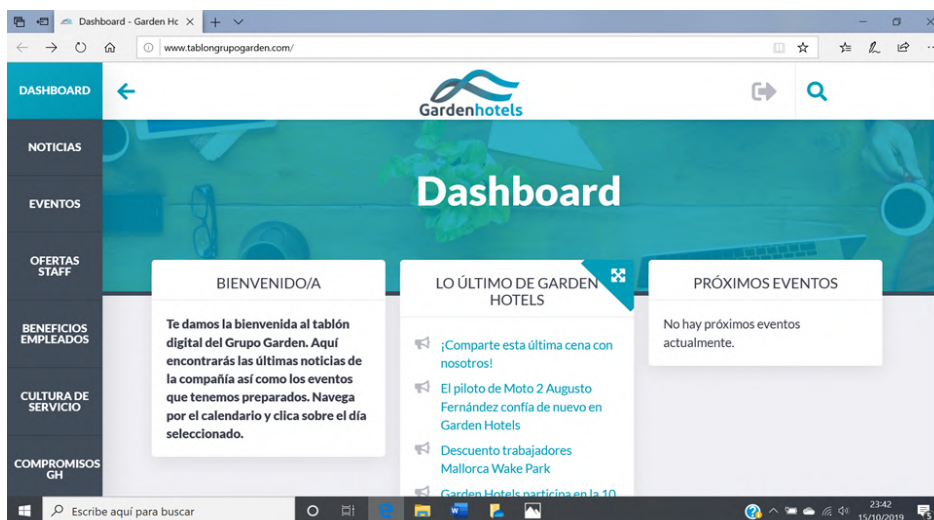
The network "Committed Companies, Companies with Values" is made up of all those companies that participate or have participated in any of CAEB's Social Responsibility programs.



➤ Internal Digital Bulletin – Company News

Digital bulletin board for employees, displaying the Service Culture, as well as news and events organized by or involving the company, so that staff can always stay informed about the company's contribution to society and the environment.

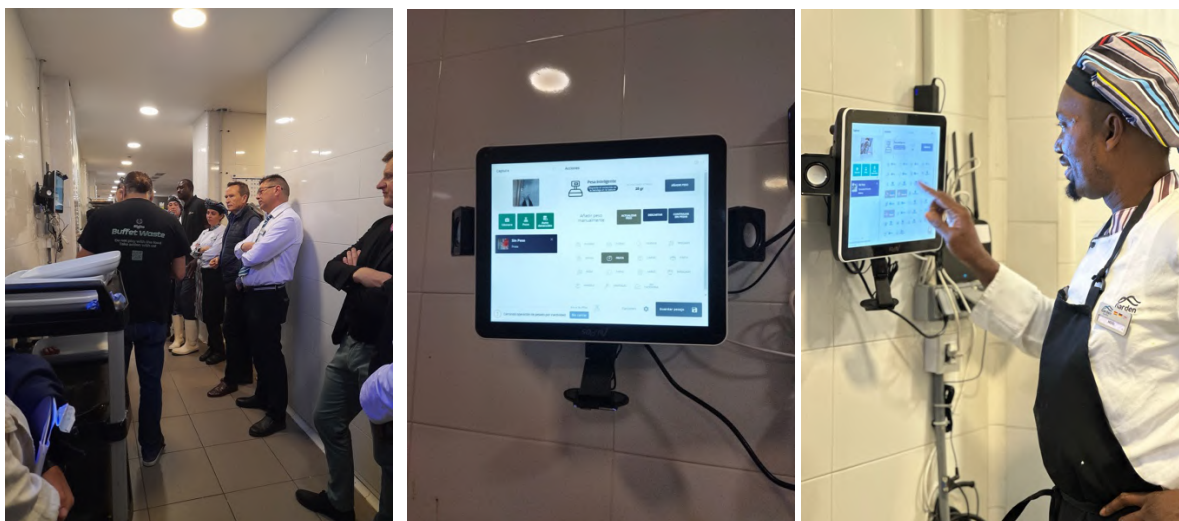
Employee benefits are also posted, such as discounts at the company's hotels and restaurants, as well as other discounts on services with which the company has agreements.



➤ Food Waste Project – "Sigho" Buffet Waste Pilot Test

"Sigho" Buffet Waste is an intelligent system for measuring food waste generated at buffets and food service points in a hotel. It combines artificial intelligence and computer vision techniques with smart scales to detect which foods are being discarded and in what quantities. This information is collected

and integrated with the PMS and occupancy data to create statistics that allow us to make predictions, reduce, and prevent food waste.



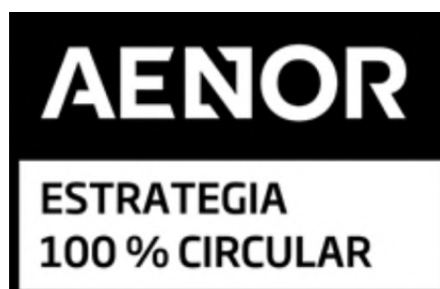
➤ Circular Economy Strategy Certification

Garden Hotels was a pioneer in the field of circular economy, implementing specific actions aimed at caring for our land and our people.

Garden Hotels is committed to establishing a circular model in its operations. Beyond contributing to the fight against climate change, supporting the development of the local economy, and revitalizing organic and local (km 0) agriculture, it aims to achieve resource circularity, improve environmental quality, and promote the sustainable development of the tourism sector.

In 2024, Garden Hotels renewed its verification of the Circular Economy Strategy according to Aenor's business strategy model for Circular Economy. Garden Hotels was the first hotel company and the third company in Spain to receive this distinction.

Annual follow-up audits and renewal audit every three years are planned.



➤ **Awards and Certifications**

- o Inn Bankia Awards 2019: Award for Best Sustainable Company, recognizing excellence in developing pioneering sustainable actions such as the composting project using organic waste generated at the hotel.
- o First hotel chain to receive the AENOR Circular Economy Strategy certificate internationally in 2021. Renewed in 2024.
- o Award for Best Sustainable Tourism Project at the Tourism Innovation Awards 2021.
- o Gold Medal Sr. Ramis 2021: Mallorca Tourism Promotion honored the founder and president of Grupo Garden for his dedication to tourism and commitment to the circular economy.
- o Top 100 Ideas of the Year 2022: Awarded by “Actualidad Económica” from El Mundo newspaper, recognizing our composting project as one of the best business innovations in the Sustainability category.
- o Roca Awards for Hotel Initiative 2022: Playa Garden Selection Hotel & Spa in Playa de Muro awarded for Best “Sustainable Building, Facilities, and Services.”
- o SICTED 2023 Award to Playa Garden Selection Hotel & Spa for its sustainability efforts.
- o Tourism Award of the Balearic Islands 2023 in recognition of our sustainable actions.
- o Bunzl People, Product, Planet Award at HIP – Horeca Professional Expo in 2024.
- o Sustainable Hotel Company Award from the Hotel Technology Institute (ITH) in 2024.
- o CaixaBank Hotels & Tourism Award in the Balearic Islands in 2025.
- o Magda Ramis recognized as one of the 150 most influential people in tourism in Spain by Sergestur in 2025



**Help us in our commitment to
sustainability!**
Share your sustainable ideas with us.