

NIVia

HOTEL COLLECTION

NIVIA BORN BOUTIQUE HOTEL



SUSTAINABILITY REPORT ***(KPIs 2022 – 2024)***

February 2025

SUSTAINABILITY TARGETS AND PROGRAMMS

ENVIRONMENTAL, SOCIAL AND CULTURAL REPORTS

A sustainability indicator is any economic, social, political, or biological element that provides information about certain aspects of the natural world, environmental policies or other related economic and social factors. A sustainability indicator system enables us to make strategic, environmental and social decisions and helps us to turn this information into action.

We use the tool Sustainablekeyindicators.com, based on the GRI (Global Report Initiative), the international guide more used for sustainable development and indicator guidelines.

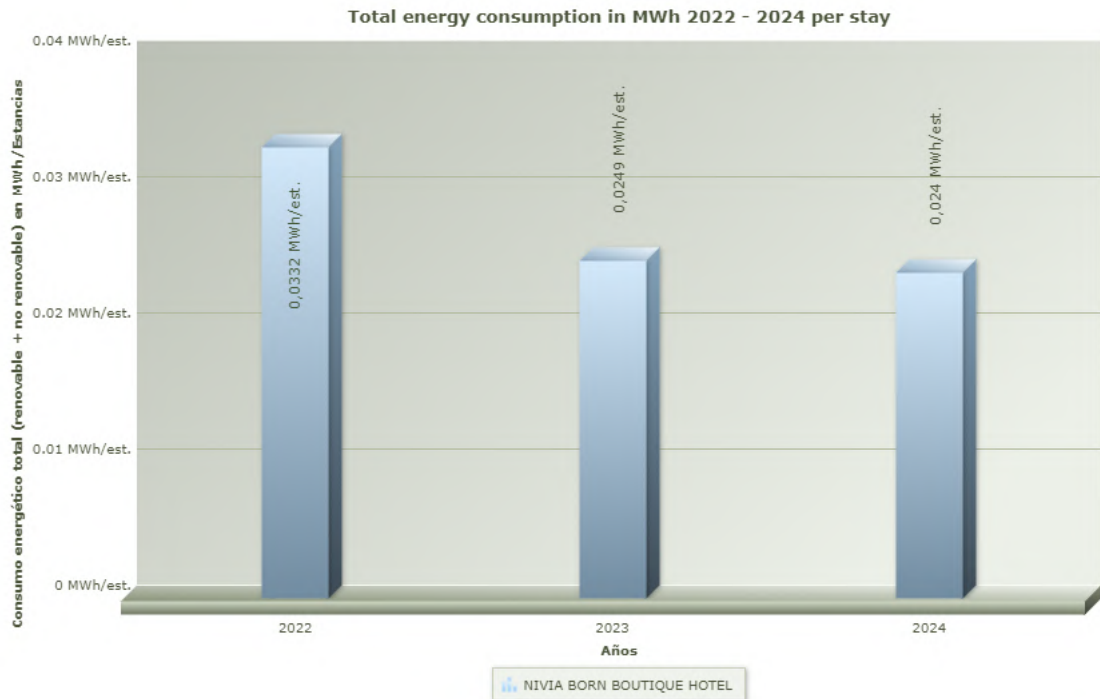
The aim of this management is to evaluate sustainable behaviour to provide us information in order to ascertain whether our organization has the ability to meet the established requirements, whether these be legal requirements or ones to which the Management or third parties must adhere (Travelife System...).

NIVIA BORN BOUTIQUE HOTEL is a member of the Sustainable Hotels net in Balearic Islands



ENERGETIC CONSUMPTION

ENERGETISCHE VERBRAUCH



We have transformed all the energy consumed (Electricity, natural gas) during the last three years.

Wir haben in den letzten drei Jahren unseren gesamten Energieverbrauch (Strom und Erdgas) umgestellt.

Total energy consumption in MWh per stay
Gesamtenergieverbrauch in MWh pro Aufenthalt

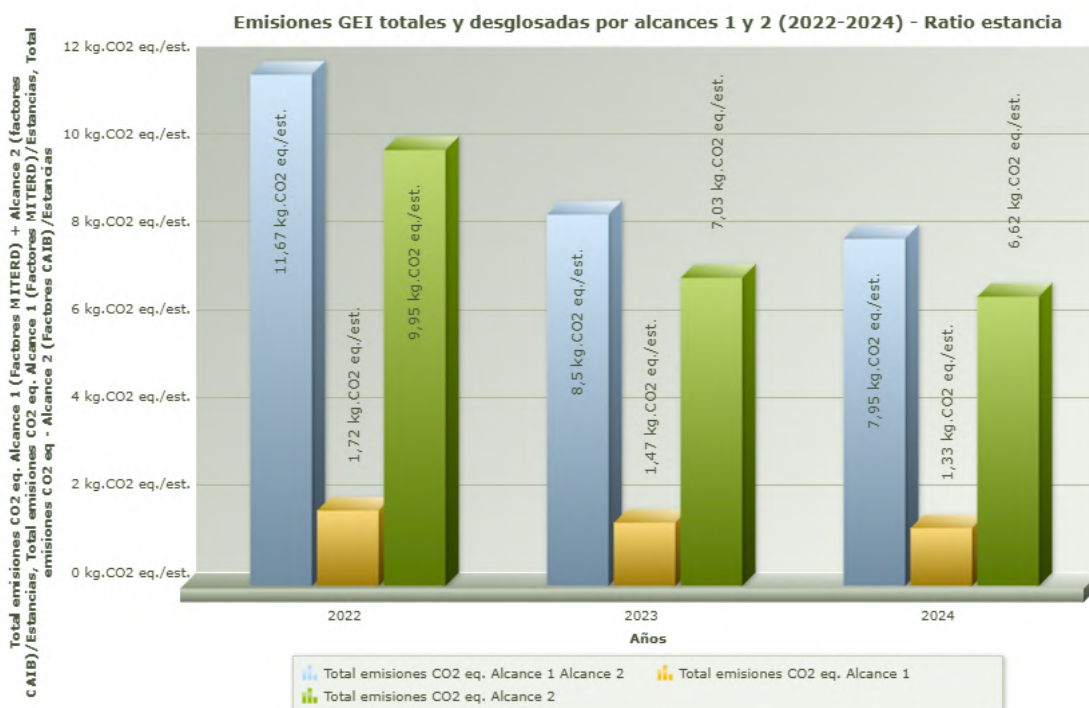
We have LED lighting in most areas of the hotel and have a preventive maintenance plan that allows us to ensure the best performance of our energy facilities. Every year we set new goals and challenges in reference to energy consumption, always guaranteeing the comfort of our customers. Wir verfügen in den meisten Bereichen des Hotels über LED-Beleuchtung und einen Plan zur vorbeugenden Wartung, mit dem wir die optimale Leistung unserer Energieanlagen sicherstellen können. Jedes Jahr setzen wir uns neue Ziele und Herausforderungen in Bezug auf den Energieverbrauch, wobei wir stets den Komfort unserer Kunden gewährleisten.



GHG EMISSIONS

THG EMISSIONEN

We analysed the CO₂ emissions into the atmosphere from our direct energy consumption. The CO₂ emissions into the atmosphere in relation to stay in the last three years Scope 1 and Scope 2 were as follows. Wir analysieren die CO₂ - Emissionen in die Atmosphäre, die durch unseren direkten Energieverbrauch entstehen. Das Aufenthaltsverhältnis der CO₂-Emissionen in die Atmosphäre in Scope 1 und Scope 2 der letzten drei Jahre war wie folgt:

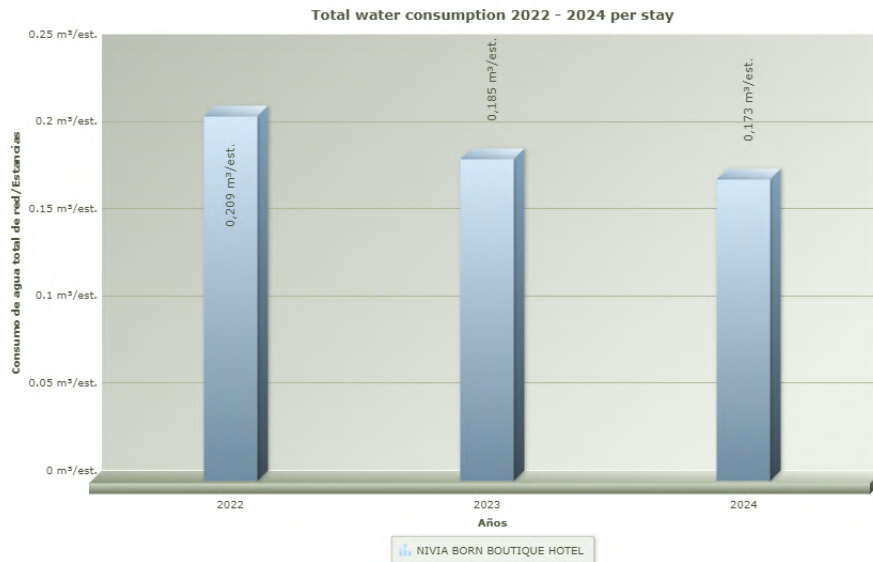


We began to analyse raw materials (high-emission foods) to obtain information on Scope 3 emissions. Wir haben begonnen, Rohstoffe (Lebensmittel mit hohen Emissionen) zu analysieren, um Informationen zu Scope-3-Emissionen zu erhalten.

With the goal of continuing to reduce emissions, a series of improvements are planned for 2025, such as the installation of presence sensors in the basement for lighting and the replacement of seals on refrigeration equipment and ovens to improve thermal insulation.. Among all the planned improvements, we expect to achieve an approximate 15% reduction in 2027 compared to the 2022 figure.

Mit dem Ziel, die Emissionen weiterhin zu reduzieren, sind für 2025 eine Reihe von Verbesserungen geplant, wie zum Beispiel die Installation von Präsenzsensoren im Keller für die Beleuchtung und der Austausch von Dichtungen an Kühlanlagen und Öfen zur Verbesserung der Wärmedämmung. Mit all diesen geplanten Verbesserungen erwarten wir im Jahr 2027 eine Reduzierung um etwa 15 % im Vergleich zum Wert von 2022.

WATER CONSUMPTION / WASSER VERBRAUCH

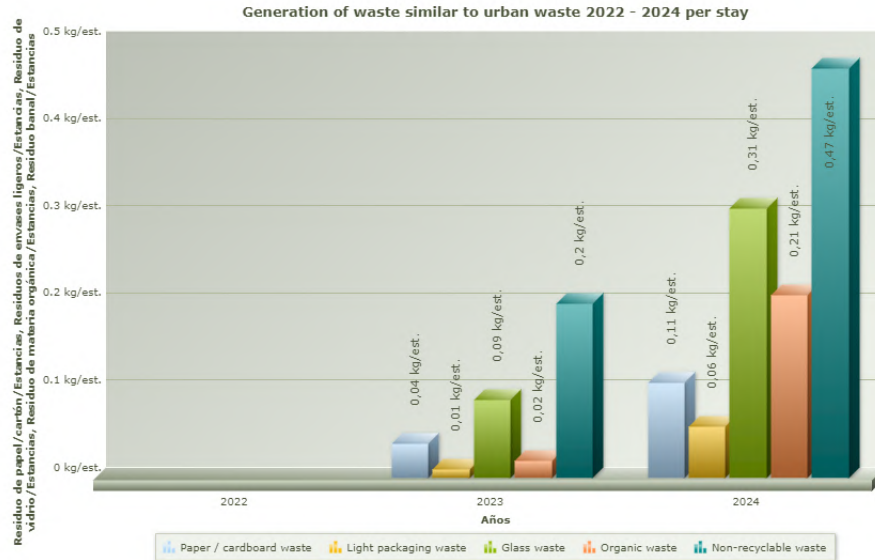
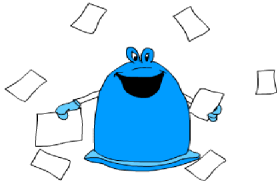


We monitor daily the water consumption at the hotel, thanks to the installed counters. We have quality regulators in our taps which combine modern comfort with sustainable consumption. Dank der installierten Zähler überwachen wir täglich den Wasserverbrauch im Hotel. Unsere Wasserhähne sind mit Qualitätsreglern ausgestattet, die modernen Komfort mit nachhaltigem Verbrauch verbinden.

With the aim of reducing our water consumption, some improvements will be made in 2025, such as the installation of motion sensors on the faucets in the reception bathrooms. With the improvements implemented each year, we expect to achieve an approximate 10% reduction in our water consumption by 2027 compared to the 2022 levels. Mit dem Ziel, unseren Wasserverbrauch zu senken, werden im Jahr 2025 einige Verbesserungen vorgenommen, wie zum Beispiel die Installation von Präsenzsensoren an den Wasserhähnen in den Empfangsbädern. Mit den jährlich umgesetzten Verbesserungen erwarten wir, bis 2027 eine Reduzierung unseres Wasserverbrauchs um etwa 10 % im Vergleich zu 2022 zu erreichen.



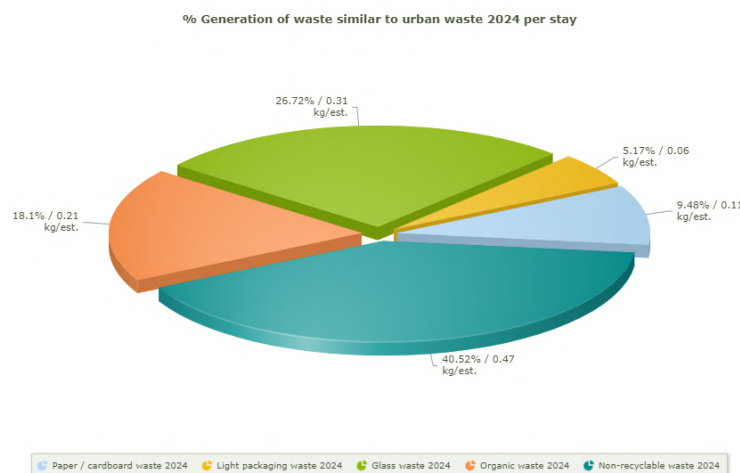
WASTE MANAGEMENT BEWIRTSCHAFTUNG VON ABFÄLLEN



The municipal waste collection by fractions began in 2023. Die kommunale Mülltrennung nach Fraktionen begann im Jahr 2023.

COLABORATE WITH US BY SEGREGATING YOUR WASTE
ARBEITEN SIE MIT UNS ZUSAMMEN, INDEM SIE IHREN ABFALL TRENNEN

YOUR CLEANING STAFF WILL ALSO SEGREGATE YOUR PACKAGING AND MAGAZINES IF LEFT IN SIGHT. IHRE IHR REINIGUNGSPERSONAL WIRD AUCH IHRE PACKAGING UND MAGAZINE WÄHLEN.

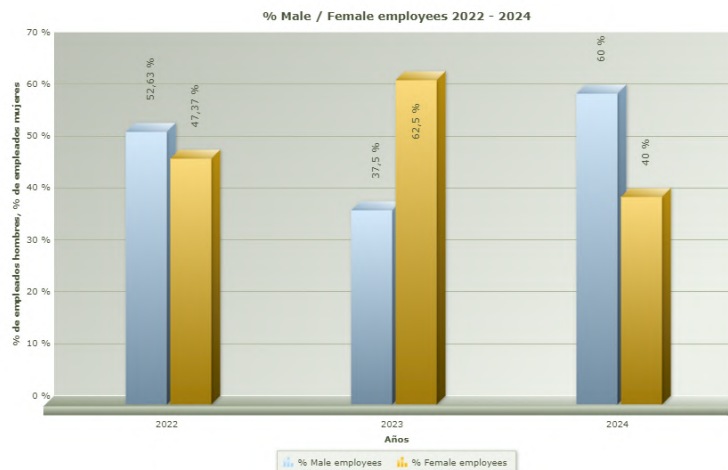


SUSTAINABILITY SOCIAL TARGETS

WELFARE AND LABOUR STANDARDS

This report presents the social indicators for the period 2022–2024. This information reflects the non-discrimination when hiring staff, always taking professional competence, skills and experience as a reference, and never reasons based on sex, age, religion, etc.

Our Human Rights and Good Labor Practices policy expresses our commitment to train company personnel so that they know and behave in accordance with practices and policies for the protection of girls, boys and adolescents against commercial sexual exploitation; and for the proper management of situations of this nature that arise in the exercise of their work, encouraging them to act as preventive agents against this problem. We also encourage our clients to collaborate by reporting to Management any strange behaviour they may detect whether from workers or other clients.



SUSTAINABILITY SOCIAL TARGETS

SUPPLIERS AND PRODUCTS INFORMATION

In order to promote and support local agriculture and livestock, Garden Hotels has several agreements with local cooperatives, through which it allows it to carry out and offer its workers and end customers various actions that help on the one hand to offer a local, sustainable and quality product, and on the other hand to strengthen local agriculture and livestock. This work carried out by Garden not only contributes to respecting the environment, but in addition to making the local product known to its customers, it promotes and guarantees a future for local agriculture.

Collaboration with Local Agri-Food Cooperatives: with the aim of promoting and supporting local agriculture and livestock farming, **Nivia Born Boutique Hotel**, through its commercial partnership with **Garden Hotels**, has established several agreements with local cooperatives. These agreements allow the hotel to implement and offer various initiatives to both employees and guests that help, on the one hand, to provide local, sustainable, and high-quality products, and on the other hand, to strengthen local agricultural and livestock sectors.

This effort not only contributes to environmental protection but also helps introduce guests to local products while fostering and securing the future of local farming.

Our gastronomic menu includes **traditional and organic dishes**, many of which are made with **locally sourced, zero-kilometre products**.

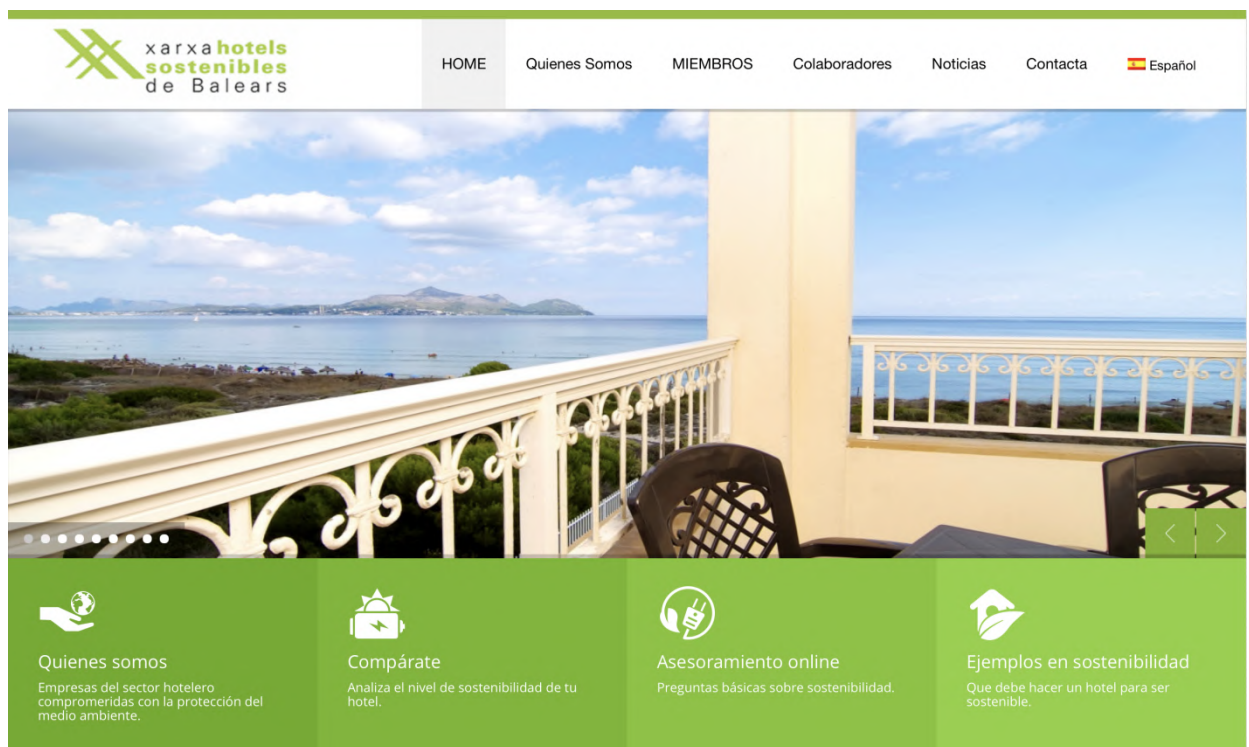
We work with local companies such as **Flor de Ametller, Eco Sa Teulera, Amadip Esment, Quely, Agro Mallorca, Associació Estel de Llevant**, among others.



SOCIAL AND ENVIRONMENTAL ACTIONS / SOZIAL- UND UMWELTAKTIONEN IN NIVIA BORN BOUTIQUE HOTEL

➤ **Members of the XHSB**

Nivia Born Boutique Hotel is a member of the “Xarxa d’Hotels Sostenibles de Balears” (Network of Sustainable Hotels of the Balearic Islands), an association of hotels committed to more responsible tourism. The members share experiences as well as their environmental and social indicators anonymously, contributing to the understanding of the sector’s performance and progress in sustainability.



➤ **Collaboration Agreement with the “Sonrisa Médica” Association**

Sonrisa Médica Association is a non-profit organization, a pioneer in Spain in using hospital clowns to accompany patients as a therapeutic tool. In 2024, **Nivia Born Boutique Hotel** collaborated by creating, promoting, and selling the “Cocktail of Noses,” with all proceeds – a total of **€110.59** – donated entirely to the Sonrisa Médica Association.





- **Customer participation in cultural celebrations of the Balearic Islands and knowledge of local products through courses and demonstrations**





TE ESPERA LA EXCELENCIA CULINARIA LOCAL
Sabores auténticos en un ambiente moderno.

LOKALE KULINARISCHE SPITZENLEISTUNGEN ERWARTEN SIE
Authentische Aromen in einem modernen Ambiente.

Text by Lydia Cerezo

Después de esperar un tiempo, el chef ha conseguido reunir a los mejores cocineros de la zona para crear un menú que sea una experiencia única. El resultado es una obra de arte que se sirve en un ambiente moderno y sofisticado.

Nachdem es eine Weile gedauert hat, ist es dem Chef gelungen, die besten Köche der Gegend zu vereinen. Das Ergebnis ist ein Meisterwerk, das in einem modernen und eleganten Ambiente serviert wird.

Altenheim es un espacio donde se reúnen a los mejores cocineros de la zona para crear un menú que sea una experiencia única. El resultado es una obra de arte que se sirve en un ambiente moderno y sofisticado.

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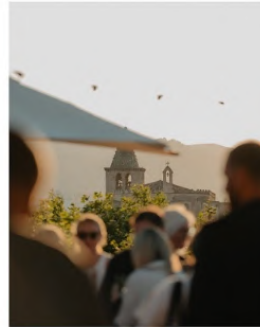
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•• Ida's Tips

El Cielo Del Born

Now that summer has arrived, a favourite way to pass the time is making our way up to the magical rooftops to take in the breathtaking views while enjoying a delicious cocktail/mocktail. This week, we updated our old post, ['The Best Rooftop Bars in Mallorca'](#), and added a new gem that came to our attention in the past year. Set among the rooftops of Palma's Old Quarter at the boutique Hotel Nivia Born, you will find El Cielo's two intimate terraces. Here, you can admire landmarks such as the cathedral and look out to sea, captivated by the charm of Palma Bay.

Check it out [here](#).



➤ **Restaurants Against Hunger Campaign**

Campaign by Action Against Hunger and the Spanish Hospitality Federation (FEHR) in the Fight Against Child Malnutrition Every year, from September until the end of the season, €1 is donated per order on selected dishes from the restaurant's menu. Information about the campaign is shared with customers to raise awareness and encourage participation. The donation amounted to €64.80 in 2023 and €160.80 in 2024.





➤ Sponsorship and collaboration with local institutions and businesses

- “Collaboration agreement with “Art Palma Contemporani” and Adema University School”

La Escuela Universitaria ADEMA y Nivia Born Boutique Hotel impulsan la promoción del talento del alumnado del Grado en Bellas Artes

>>Nivia Born Boutique Hotel abre sus puertas por primera vez en la Nit de l'Art para exponer las obras de Elena Covas y Rebeca Morey, alumnas del Grado en Bellas Artes como acción para fomentar el talento de jóvenes artistas



La Escuela Universitaria ADEMA y Nivia Born Boutique Hotel suman esfuerzos para impulsar y apoyar el talento de jóvenes artistas, estudiantes del Grado en Bellas Artes.



niviabornboutiquehotel • [Seguir](#) ...
Art Palma Contemporani



niviabornboutiquehotel Embark on a journey of artistic wonder with a visit to this year's Art Palma Summer. On the 6th of June, galleries from around the island are opening their doors for you to experience the best local and international talent in the world of contemporary art. We're proud to support such an incredible event as long-term partners of Art Palma Contemporani.

Sumérgete en el mundo artístico de Palma con una visita al Art Palma Summer de este año. El 6 de junio, galerías de toda la isla abrirán sus puertas para que descubras el mejor talento local e internacional del mundo del arte contemporáneo. Desde Nivia Born nos enorgullece poder apoyar un evento como éste,



Zona **VIP**



Biel Llobera, Magdalena Ramis, Fran Reus, Diego González, Elena Covas y Rebeca Morey.



Susi Gómez, Clara Garau, Sofia Borrás y Biel Bibiloni.



Uma Kim Gómez, Jackie Herbst, David Barro, Iñaki Martínez Antelo, Jero Martínez y Esmeralda Gómez.

Nivia Born reúne a los 'vips' del arte

Esta noche las calles y galerías de Palma se llenarán de arte contemporáneo con la celebración de la Nit de l'Art 2024, una de las citas más importantes del calendario cultural de Mallorca. Este evento, organizado por Palma Art Contemporani, reunió el pasado jueves a artistas, galeristas, comisarios y coleccionistas en un cóctel en la terraza del Nivia Born Hotel. En colaboración también con la Escuela Universitaria ADEMA, Nivia acogió obras de Rebeca Morey y Elena Covas que se admiraron mientras los 'indispensables' del panorama cultural celebraban las propuestas que esta tarde se enmarcarán en una creativa ruta expositiva. **E.Planas**



Oliver Roura, Marta Llompart, Tomeu Simonet, Tomás Pizà, Bel Font y Aina Albo.

Art Palma Contemporani, Nivia Born Boutique Hotel y ADEMA firman un convenio para impulsar el talento del alumnado del Grado en Bellas Artes

>> Este acuerdo permite que los estudiantes expongan en las instalaciones del Nivia Born Boutique Hotel durante las exposiciones anuales de Art Palma Bruch, Art Palma Summer y Nit de l'Art



El presidente de Art Palma Contemporani, Fran Reus; el Marketing & Communications Manager de Garden Hotels, Gabriel Llobera; y el presidente de ADEMA Escuela Universitaria, Diego González, han firmado esta mañana el convenio de colaboración destinado a impulsar el talento del alumnado del Grado en Bellas Artes.





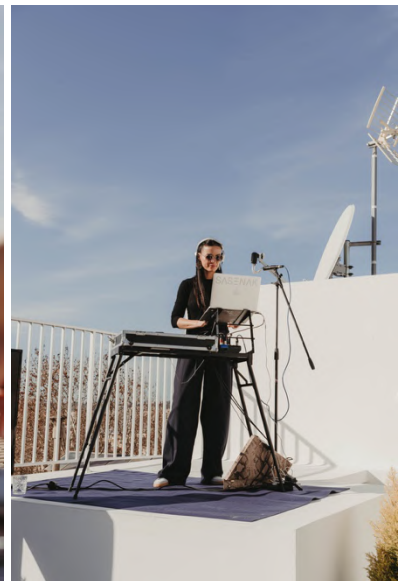
- **Collaboration with “On Season Fest”**

On Season Fest Palma is a spring festival that combines music, gastronomy, culture, and family-friendly activities. In 2024, Nivia Born Boutique Hotel hosted the official presentation of the festival, which took place on March 22nd, 23rd, and 24th at Parc de la Mar in Palma de Mallorca.





- **Palma Concert Series**



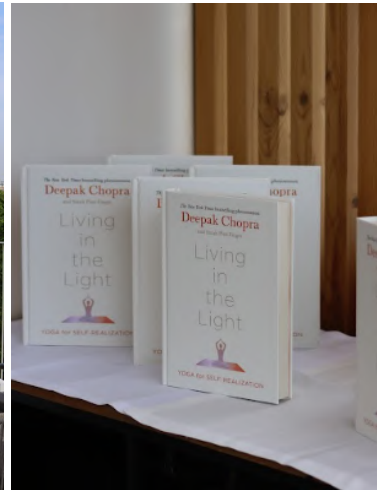


- **Sadhana Works**

Nivia Born Boutique Hotel and Sadhana Works, a conscious lifestyle and wellness company, in collaboration with The Arcana Society, organized the first urban wellness retreat ever held in the center of Palma. The initiative aimed to promote wellness tourism in the city.



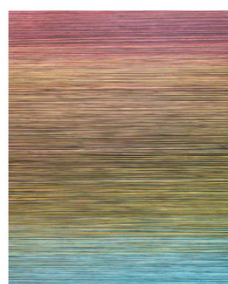
Mariana Salinas (Sadhana Works), Magda Ramis, (Garden Hotels), Victoria Mulet (Cort) y Pedro Homar (Fundación Palma 365), ayer en el hotel Nivia. / **GARDEN**



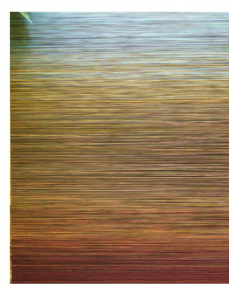
- **Nivia Born Boutique Hotel actively promotes art through collaborations with local artists and projects.**

As part of this commitment, in 2024 the hotel renewed the art exhibition in the guest hallways with works by Toni Garau, a renowned local artist closely linked to the history of Sóller. His work pays tribute to the textile industry that shaped the development of the town and to the generations whose efforts transformed Sóller into a prosperous city.

Garau primarily works with thread—a material that directly symbolizes the textile tradition and forms part of the town’s soul.



TONI GARAU
LOS ABRAZOS DEL ANOCHECER, 2024
MIXED MEDIA ON WOOD
140 x 110 cm (unframed)
144 x 112 x 6 cm (framed)



TONI GARAU
LOS ABRAZOS DEL ANOCHECER, 2024
MIXED MEDIA ON WOOD
140 x 110 cm



TONI GARAU
MURMULLOS DE LUZ AL FINAL DEL DÍA, 2024
MIXED MEDIA ON WOOD
140 x 110 cm (unframed)



TONI GARAU
DE MAS A MENOS II, 2023
MIXED MEDIA ON WOOD
80 x 60 cm (unframed)
91,7 x 71,7 cm (framed)

TONI GARAU

[últimas exposiciones](#) [contacto](#) [sobre mí](#) [ccv](#)





➤ **Collaboration with Fundación “RANA”**

In 2022, Nivia Born Boutique Hotel collaborated in the fundraising raffle organized by Fundación RANA by donating a brunch à la carte voucher for two people.

CERTIFICADO DE DONACIÓN DE BIENES

Fundación RANA, con CIF G57698540, situado en C/Bonaire, 16 3er –07012 Palma (Mallorca), CERTIFICA que ha recibido por parte de Nivia Born Boutique Hotel (Nivia Hotels S.L.), con CIF B57979239, y domicilio en Menestrals 5, Inca, Mallorca, los siguientes servicios a título de donación de bienes en especie:

Fecha	Bien	Cantidad	Valoración económica
04/12/2022	Bono Brunch a la carta para dos personas	1	Valor 50€

Estos servicios serán utilizados para la Rifa benéfica para recaudar fondos a favor de Fundación RANA en el conjunto de actividades solidarias organizadas por el Banco Mediolanum en el mes de diciembre (Torneo Pádel y Cena Solidaria).

Palma 02 de diciembre de 2022

Elizabeth Lorraine Homberg
Presidenta Fundación RANA

➤ **Use of Natural Light, LED Technology, and Commitment to Renewable Energy**

Thanks to the hotel's design, the common areas of Nivia Born Boutique Hotel benefit from abundant natural light, such as the reception hall and the restaurant.



The hotel is also committed to LED technology. All rooms are equipped with LED lighting.

➤ **Proper Waste Management**

Waste management is highly important in a hotel, as the amounts of waste generated need to be properly managed to maximize recycling of different waste fractions. Therefore, at Nivia Born Boutique Hotel, we segregate all household-like waste fractions in all departments. Although this segregation is personalized, guests have easy access to clearly marked collection points for each waste fraction located at the last section of the stairs. The cleaning staff also collaborates in recycling within the rooms.



➤ **Elimination of single-use plastics**





➤ **Communication of Environmental and Cultural Values**

We have an app available in Spanish, English, and German (<https://nivia.ftourist.net/>) that invites all hotel guests and interested individuals to learn about our Corporate Social Responsibility Policy and to find information on all actions related to social benefit and our environmental commitment.

This app is promoted at various locations throughout the hotel, and the QR code to access it is available in all rooms.

Additionally, this information can be found on our website:

<https://www.gardenhotels.com/nivia-born-boutique-hotel/>.

We also provide our guests with personalized information about the cultural and environmental values of our local community.



- As recognition for all these actions, Nivia Born Boutique Hotel has held the Travelife sustainability certification for the hospitality sector since 2023. It is the first urban hotel in Palma to achieve the prestigious Travelife Gold for Accommodation in Sustainability, confirming its commitment to helping create better places to live, work, and visit at the destination.





Help us in our commitment to
sustainability!

Share your sustainable ideas with us