



DESCRIPTION OF HALF BOARD PLUS BRUNCH/LUNCH SERVICE

1. Service Type

The Brunch / Lunch service will be provided under the "**Lunch Credit**" system, assigning each guest an individual daily credit, which cannot be accumulated, to be exchanged for dishes and drinks included on the restaurant menu. This system allows for better adaptation to guests' tastes and habits, as well as greater flexibility and speed in food delivery.

2. Availability and hours

The Brunch/Lunch service will be offered daily **between 11:00 a.m. and 3:00 p.m.** in those areas of the hotel specifically designated for this service.

3. Ordering process

Orders will be placed **via the customer's own mobile phone**, which will access the restaurant menu through QR codes located in the different dining areas. This measure aims to optimize and facilitate the entire process, reducing waiting times and avoiding crowds.

4. Presentation and delivery

The products included on the menu will be **served on individual trays to be collected by the customer at a designated service point for delivery**.

5. Recommendations

In the case of special diets or food restrictions, the customer must notify the hotel staff in advance, preferably at check-in, and confirm their availability at the time of ordering.