



## BIODIVERSITY PROTECTION AND SUPPORT COMMITMENT

At Bancal Hotel & Spa, we understand that biodiversity is fundamental to ecological balance, human wellbeing, and the natural beauty of our surroundings in San Sebastián de La Gomera. We take responsibility for conserving local ecosystems and promoting practices that respect and value our biological heritage.

We commit to:

- Protect local flora and fauna through responsible management of our green areas and collaboration with conservation initiatives.
- Encourage safe habitats for local species, including native gardens, bird shelters, and pesticide-free zones.
- Avoid the use of harmful chemicals that may affect surrounding ecosystems.
- Raise awareness among guests and staff through educational and ecological activities.
- Support community and scientific projects aimed at habitat restoration, species protection, and sustainable development.

### Additional Information

- Sunscreen Protection

Certain ingredients found in sunscreens can damage marine life and coral reefs. If a product contains any of the following, please choose a reef-safe alternative:

Oxybenzone, benzophenone-1, benzophenone-8, OD-PABA, 4-methylbenzylidene camphor, 3-benzylidene camphor, nano titanium dioxide, nano zinc oxide, octinoxate, octocrylene.

- Personal Care Products

Shampoos, lotions, and gels containing microbeads can severely affect biodiversity. Many countries have banned them; please avoid travelling with such products.

This commitment is part of our vision of conscious hospitality, where respect for life in all its forms is as essential as comfort and service excellence.



## CHILD PROTECTION COMMITMENT STATEMENT

At Bancal Hotel & Spa, we consider the protection of children and adolescents an ethical, legal, and human responsibility with no exceptions. We are fully committed to ensuring that our facilities, services, and business relationships are safe, respectful, and free from any form of child exploitation, abuse, or neglect.

We commit to:

- Actively preventing any situation that may endanger the physical, emotional, or psychological integrity of minors within our premises.
- Immediately and firmly reporting any suspected or confirmed case of child abuse, sexual exploitation, trafficking, or violence, collaborating with the relevant authorities.
- Training our staff in child protection protocols, risk detection, and responsible action in sensitive situations.
- Ensuring that all activities involving children and adolescents take place under appropriate supervision and in safe environments.
- Collaborating with local, national, and international organisations dedicated to the defence of children's rights.

This commitment is part of our vision of ethical hospitality, where the wellbeing of the most vulnerable is a top priority.

### How Guests Can Help

Avoid activities that may harm children and report any suspicion of abuse or exploitation.

In case of emergency, contact:

112, National Police (0034 922 78 99 50), or the Government of the Canary Islands Child Protection Association:

Tel. 0034 922 47 76 00

Email: [cgargars@gobiernodecanarias.org](mailto:cgargars@gobiernodecanarias.org)



## FAIR TREATMENT AND EMPLOYEE WELLBEING COMMITMENT

At Bancal Hotel & Spa, we believe that the wellbeing of our team is essential to delivering excellence to our guests. We reaffirm our commitment to treating all staff with fairness, respect, and dignity.

We commit to:

- Strictly complying with labour laws, including contractual rights, working hours, compensation, and benefits.
- Providing a safe, healthy, and discrimination-free workplace.
- Supporting professional development through continuous training and growth opportunities.
- Encouraging open dialogue where employees can express ideas and concerns freely.
- Valuing diversity, inclusion, and mutual respect as core principles of our corporate identity.

This commitment reflects our belief that caring for people is as important as caring for the environment.



## GREENHOUSE GAS EMISSIONS REDUCTION COMMITMENT

At Bancal Hotel & Spa, we acknowledge our responsibility in the fight against climate change. We are firmly committed to reducing emissions generated by our operations.

We commit to:

- Implementing sustainable practices across all hotel areas, including energy efficiency, water management, and waste reduction.
- Prioritising renewable energy and clean technologies to minimise our carbon footprint.
- Promoting sustainable mobility among staff and guests.
- Measuring, monitoring, and reporting emissions regularly, following international standards.
- Collaborating with suppliers and the community to build a low-carbon value chain.

But we cannot achieve these goals alone. We need your assistance:

- As a guest, every responsible action you take during your stay—from separating waste to moderating water and energy consumption—brings us closer to our goal.
- As a collaborator, your daily commitment to good practices is the foundation of our success.
- As a community, your support drives us to continue growing in a sustainable and respectful way with our environment.

Together, we can make the Hotel Bancal & Spa a benchmark for responsible and sustainable tourism in the Canary Islands. Your participation is essential so that in 2026 we can celebrate having achieved our environmental objectives and continue building a greener, fairer, and healthier future for everyone.

Let's join forces. The planet needs us, and La Gomera inspires us.

This commitment is part of our vision of responsible hospitality.



## HUMAN RIGHTS PROTECTION AND RESPECT COMMITMENT

At Bancal Hotel & Spa, we believe that respect for human rights is essential to a fair society.

We commit to:

- Preventing and condemning any form of discrimination, exploitation, harassment, or abuse.
- Ensuring fair and respectful treatment of employees, guests, suppliers, and collaborators.
- Protecting the rights of children and adolescents by maintaining safe spaces.
- Promoting gender equality and women's empowerment.
- Training our team on human rights principles.

This commitment forms part of our vision of ethical hospitality.