WELCOME TO

Kymaia

Guest guide · Puerto Escondido, Oaxaca

Restaurant

Septimus

The hotel's main restaurant, located beneath a majestic palapa, where breakfast and dinner are served. The cuisine draws inspiration from the ocean and local ingredients, combining Oaxacan tradition with contemporary techniques.

Huachinango Bar

Located next to the pool, it is the ideal setting to enjoy handcrafted cocktails, ceviches, tostadas, and fresh dishes in a relaxed oceanfront atmosphere.

La Cueva · COMING SOON

An intimate underground restaurant for up to 10 guests, accessible by reservation only, offering a multisensory fine dining experience in a truly unique setting.

SEPTIMUS

Breakfast	**8:30 – 11:00 am**
Suggested last seating 10:30 am	
Dinner	**7:00 – 10:00 pm**
Suggested last seating 8:30 pm	

HUACHINANGO

Snacks	**1:00 – 5:00 pm**
Lunch (main courses)	**1:00 – 5:00 pm**
Bar	**11:00 am – 6:00 pm**

Menu

Request it from the restaurant on WhatsApp

+52 1 954 181 2661

Room service

Message us on WhatsApp

+52 1 954 181 2661

Room service already includes a 20% tip.

PRIVATE ROMANTIC DINNER



Enjoy a private, romantic space right on the beach, bathed in the warm tones of sunset, soft candlelight and the ocean breeze. An intimate, unforgettable evening.

Choose our à la carte menu or a delicate tasting experience, with cuisine inspired by fresh, seasonal, local ingredients.

This setup (example at Huachinango, next to the pool) does not include food.

More info and photos on WhatsApp

TASTING MENU

A private fine-dining experience in an intimate setting, with a meticulously designed tasting menu where each course celebrates the origin, the season and the excellence of the ingredients.

Our approach is built on fresh, seasonal, local products, highlighting the flavor, technique and origin of every ingredient.

More info and photos on WhatsApp

Room

Celestial Ocean View Soaking Suite

The Celestial Junior Suite sits atop our pyramid, crafted to merge earthly luxury with celestial grandeur. Facing the zenith, it provides an unparalleled space to gaze at the starry skies from the comfort of your private bathtub, perfect for a supreme relaxation and tranquility experience.

Max. 2 people

Médano Garden Jacuzzi Suite

The Medano Senior Suite embodies the spirit of seaside dunes, nestled at the edge of desert-inspired gardens. This suite blends privacy, elegance, and a private pool, inviting you to bask in the sun in a natural and exclusive setting.

Max. 2 people

Horizon Oceanfront Plunge Pool Suite

The Horizon Oceanfront Suite boasts uninterrupted views of the coastline and ocean, blending modern luxury with seaside serenity. Its private pool, facing the sun, offers a unique moment to soak in the infinite beauty of the horizon.

Max. 2 people

MINIBAR

Coronita	**$45**
Coca Cola	**$55**
Electrolit	**$60**
Still / mineral water Casa del Agua	**$65**
Colimita / Cayaco	**$135**

ROOM ESSENTIALS

Internet (Starlink)	**Password: 123456789**
Water 2 x 1 liter and 2 x 300 ml	**4 refillable bottles**
Ice	**Request on WhatsApp**
French press	**View instructions**

They are refilled during daily housekeeping. If you need them sooner, contact Concierge any time, or Security between 11:00 pm and 8:00 am.

AMENITIES

Present in your room:

Electric kettle · Sewing kit · Linen robes · Beach bag · Power strip · Towels · Hand fans · Coffee and tea · Board game · Cotton swabs · Hair dryer · Safe

Looking for something not listed here? Contact Concierge and we will be happy to help.

IN-ROOM SAFE

We recommend storing your valuables: IDs, jewelry, cash, cards, and similar items.

1. Place your belongings inside and close the safe door.
2. Enter 4 digits as your personal code.
3. Press "Enter" or "Lock".

FRENCH PRESS COFFEE

Coffee ready in 4 minutes

1. Add 5 measuring teaspoons of coffee.
2. Pour in a small amount of water and let it sit for 30 seconds to release the acids.
3. Then fill it up with water and let it sit for three and a half minutes.
4. Press and enjoy your coffee.

PUEBLO DEL SOL AMENITIES

Pueblo del Sol is a regenerative, triple-impact project —nature, education and dignified work — rooted in Oaxaca. Our amenities and the ceramics in your room and the restaurant are handcrafted there.

Coffee | 2 coffee cups with saucers | 2 water glasses | Incense holder | Honey soap | Shampoo | Body lotion | Conditioner

Pueblo del Sol specialty coffee. High-altitude specialty coffee (1250 masl), organically and sustainably grown in Pueblo del Sol in collaboration with local communities. Hand-harvested in a way that respects the fruit's natural rhythm, resulting in a superior cup profile (84+ points), with notes of cherry, honey and caramel, bright acidity and a creamy body. You can purchase it and continue your coffee ritual at home.

Handmade ceramics. The tableware and pieces we use at the hotel are handcrafted by the Pueblo del Sol ceramics workshop. Discover the full collection in our catalog.

View ceramics catalog **Place an order with Concierge**

ON REQUEST

Request any of these services from Reception on WhatsApp.

Iron · Ironing board · Laundry bag · Laundry service · Photocopies and printing · Luggage assistance · Toothbrush and toothpaste · Ashtray · Special requests · Personalized concierge services

Request from Reception

Experiences

PHOTOGRAPHY

Capture your happiest moments in a dream destination: memories that stay with you long after the trip.

Ask the Concierge

CELEBRATE WITH US

Custom decoration for your special moments: desserts, bottles, floral arrangements, petals, personalized notes and more.

Plan with the Concierge

PRIVATE TRANSPORTATION

Transfers to Puerto Escondido and the airport. Let us know the time you need.

🚗 Sedan	**$1,350 MXN**
🚐 Van	**$1,550 MXN**
🚄 Suburban	**$1,800 MXN**

Book on WhatsApp

TOURS AND ACTIVITIES

- Horseback ride in front of Kymaia
- Turtle release
- Sunrise with dolphins
- Sport fishing
- Surf lessons
- Paddle board
- Bioluminescence
- Pueblos Mágicos (Magical Towns)

View tours document **Book with the Concierge**

WELLNESS · AZUMI SPA

Relaxing or deep-tissue massage 60 min / 90 min	**$2,200 / $3,200**
Hot stones	**$2,700**
Exfoliation	**$2,200**
Full treatment Massage and exfoliation	**$3,700**
Facial massage	**$2,000**
Facial cleansing	**$2,200**

Recommendations. If your skin is sunburned, postpone your massage. Shower beforehand to remove sand and wear comfortable clothing. If you are pregnant, please let us know: it is not recommended during the first 3 months.

Cancellations. More than 2 h 30 min in advance: no charge. Less than 2 h 30 min: 50% charge. At appointment time or no-show: 100% charge.

MORE WELLNESS EXPERIENCES

Sound Bath Max. 2 people	**$2,500**
Yoga Max. 2 people	**$2,500**
Sauna + Ice bath Per person	**$600**
Temazcal Per person	**$1,700**

View wellness document **Book on WhatsApp**

Policies

POOL

The pool is exclusively for hotel guests.

Pool hours are 8:00 a.m. to 9:30 p.m.

Pool use is at the guest’s own risk. We do not have lifeguard service.

Our pool has an infinity edge and a hidden water channel, so we recommend taking extra precautions and staying within the designated swimming areas.

Do not approach, sit, lie down, or lean on the edges or transition areas of the pool, especially near the infinity edge and hidden channel.

Please pay special attention when moving in and around the pool, as some areas and level changes may not be obvious at first glance.

For safety, running, pushing, jumping, or diving in or around the pool is not allowed.

Appropriate swimwear is required to enter the water.

We recommend showering before entering the pool.

For safety, glass objects, cups, or bottles are not allowed in the pool area.

Outside food or beverages are not allowed in the pool area.

Drinks purchased at the hotel must remain in suitable containers and outside the pool itself.

Speakers or loud music are not allowed. We appreciate keeping a calm, restful atmosphere.

For hygiene and safety reasons, entering the pool under the excessive influence of alcohol is not permitted.

Access may be temporarily suspended for maintenance, weather conditions, or

safety reasons.

Any damage caused to the facilities or furniture due to improper use may result in the corresponding charge.

HOTEL POLICIES

In addition to the pool policies, please keep the following in mind during your stay:

Adults-only hotel · **We are not pet-friendly**

The check out is at 11 am without exception.

Not allowed to smoke inside the rooms, extra charge will be applied of usd $100 for purification.

We suggest to use the security box. The hotel doesn’t take responsibility for any lost jewelry, money or other valuable items. The cost per lost key is 100 USD.

Introducing food and beverages is not allowed in the hotel. In case you introduce alcohol, the cork fee will apply depending on the type. In case a guest omits to notify, the amount will be automatically charged on your bill. The cost will depend on the product consumed.

Laundry service available daily from 8:00 am to 5:00 pm.

Hanging clothes on room balconies is not allowed.

Gratuity: your daily consumption in the restaurant will be sent to the room charge, please review your tickets and assign the tip with your waiter or captain. Suggested gratuity for housekeeping will be added to your bill and presented to you at the end of your stay. You can adjust the suggested gratuities as you see fit.

Drinking water: unlimited access to purified water is available from the water cooler in the bar. A pitcher and glasses are in your bedroom.

Friends and family: it is allowed to invite 2 people per room for the use of facilities. We are a petit hotel; the service and tranquility are our priority.

Conservation: Kymaia strives to be as ecologically responsible as possible. Please conserve electricity by turning off lights and A/C when not in your room. Having as a principle to respect nature and its balance, if you see any bug, with love we go and remove it to return it to its natural habitat without damaging it.

Privacy: the use of drones, professional cameras and speakers is not allowed into the property.

Food and beverages: our restaurant schedule — Septimus breakfast from 8:30 am to 11:00 am, Huachinango brunch from 1:00 pm to 5:00 pm, and Septimus dinner from 7:00 pm to 10:00 pm daily. Room service is available from 8:30 am to 10:00 pm, subject to menu availability. Pool schedule is from 8 am to 9:30 pm.

Sforza Group members: La Bóveda Restaurant by Casona is available with transportation included. Reservations required 24 hours in advance. Departure from Kymaia to La Bóveda 7 p.m. Return 10 p.m.

Carefully: the beach where we are located is dangerous, we do not recommend swimming in it. By design and architecture the signage is discreet, please observe every step you take on the property. The company is not responsible for accidents or damages.

Pueblo del Sol: our humanitarian project allows you to enjoy facilities, amenities and details in each space created by our enclosure in the jungle. Technique’s hand made with love and ancestral culture for you!

Azumi Training Room: open from 7 am to 7 pm, reservations required and additional cost. Schedule with concierge.

Wellbeing experiences: our spa menu, treatments, and personalized training are the responsibility of the customer. Health situations and restrictions not disclosed at check-in are not covered by our team. Sauna and Ice Bath use are subject to the protocols outlined in our facilities.

Medications: we use a basic and fundamental emergency first aid kit. The hotel is NOT responsible for any side effects from taking or applying medicines.

IN CASE OF EMERGENCIES

Stay calm and follow these instructions. From 8:00 am to 11:00 pm, contact Reception; from 11:00 pm to 8:00 am, contact Security.

🔥 IN CASE OF FIRE

🧯 **Extinguisher: front left corner of your room**

📍 **Meeting point: in front of Azumi (spa)**

1. Immediately alert Reception or Security, depending on the time.
2. If the fire is small and you feel safe, use the extinguisher: pull the pin, aim at the base of the flames, squeeze the handle and sweep side to side.
3. If you cannot control it, leave immediately and close the door behind you.
4. If there is smoke, stay low and cover your nose and mouth with a damp cloth.
5. Before opening a door, touch it with the back of your hand: if it is hot, do not open it.
6. Do not go back for your belongings.
7. Leave calmly and go to the meeting point in front of Azumi.

🌀 IN CASE OF A HURRICANE

📍 **Meeting point: in front of Septimus**

1. Follow the instructions of the hotel staff.
2. Stay informed only through official sources, such as Mexico’s National Meteorological Service and Civil Protection.
3. Stay away from windows and balconies, and remove any objects that could be blown away.
4. Keep your phone charged and have documents, medication and water at hand.
5. Do not go to the beach or the pool, and do not cross flooded areas.
6. When staff instructs, go to the meeting point in front of Septimus.

🌎 IN CASE OF AN EARTHQUAKE

📍 **Meeting point: in front of Azumi (spa)**

1. Stay calm and do not run.
2. Move away from windows, mirrors and objects that could fall. Drop, cover and hold on next to a solid wall or under sturdy furniture.
3. When the shaking stops, exit calmly to the outside.
4. Go to the meeting point in front of Azumi, in an open area away from trees, poles and cables.
5. If you are at the beach and the quake is strong, move away from the sea and follow staff instructions.
6. Be prepared for possible aftershocks.

Contacts

Reception & Concierge
WhatsApp · 8:00 am – 11:00 pm
+52 1 954 134 0604

Room service / Restaurant
WhatsApp · 8:30 am – 10:00 pm
+52 1 954 181 2661

Security
WhatsApp · 24/7
+52 1 954 138 5710

It is a pleasure to have you here with us.
We are here to serve you throughout your stay.
kymaiahotel.com