

GENERAL REGULATIONS FOR THE ACCOMMODATION OF DOGS IN THE HOTEL

1. Only dogs are allowed. No other type of pet can be accommodated in the hotel.
2. Only one dog per room is allowed. Room reservations cannot be exclusively for pets.
3. Dogs cannot use common areas such as restaurants, bars, the spa, gym, swimming pool, etc. or those indicated by the hotel management.
4. The use of a leash and muzzle is mandatory in the common areas of the hotel, and where indicated.
5. Your dog cannot be alone in the room at any time to avoid any inconvenience or nuisance to other guests due to barking or howling, as well as damage to furniture in the room.
6. The room cleaning service will only be carried out if the guest ascertains that the dog is not in the room.
7. If the dog is noisy or a nuisance, the hotel reserves the right to expel the guest and the dog.
8. The dog is not allowed to use the room, bathrooms or showers.
9. Please do not let the dog get on room beds and sofas or use hotel towels.
10. The guest is responsible for his dog and its behavior at all times, as well as any damage that it may cause during its stay, either to third parties or hotel facilities. The amount of the damages will be charged in the guest's final invoice.
11. The dog's owner must keep it in proper hygienic and sanitary conditions.
12. You cannot curb your dog on hotel grounds. If it is done in the vicinity of the hotel, you must scoop up the stool.
13. The weight limit accepted by the hotel is indicated by the hotel itself, according to feasibility and capacity.
14. The hotel will request a 200€ deposit, when the dog enters the hotel, to cover any damage that the pet may cause.

RATES AND WEIGHT LIMITS

The maximum weight allowed is 7kg and the supplement will be 25€ per night.

Except for guide dogs, which are permitted to stay free of charge. The user must carry with them and be willing to display, if requested, the official documentation that proves the animal's status as an assistance dog and its corresponding handler unit (identification card and official badge, as appropriate)..

You better that nobody knows your dog. Communicate to the reception any comment that we should know.

Data Protection:

In accordance with the current regulations for the protection of personal data, we inform you that any personal data that you send us, or any other data which is generated as a result of the provision of accommodation services, shall be incorporated into the existing data-processing system, whose ownership and responsibility is of JARDINES DE ULETA SL located in Calle Uleta, 1 (01007 Vitoria-Gasteiz), holding tax identification number B01311489, and constitutes express consent to the processing of said data in a lawful, loyal, transparent, suitable, pertinent, limited, exact and updated manner for the purpose of the provision of our services and for our internal management.

We hereby inform you that the customer has the right of access, rectification, deletion, objection and portability, and shall not be subject to automated individual decisions, upon written request to the aforementioned address or to the electronic mail address protecciondedatos@jardinesdeuleta.com.

JARDINES DE ULETA SL complies with the guidelines under European Union Regulation 2016/679 of the European Parliament and Council, of 27 April, 2016, regarding the protection of people in the context of personal data-processing and the free circulation of this data (RGPD), ensuring at all times the guarantee of the proper use and processing of the user's personal details.

Número de Registro: HVI00398

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